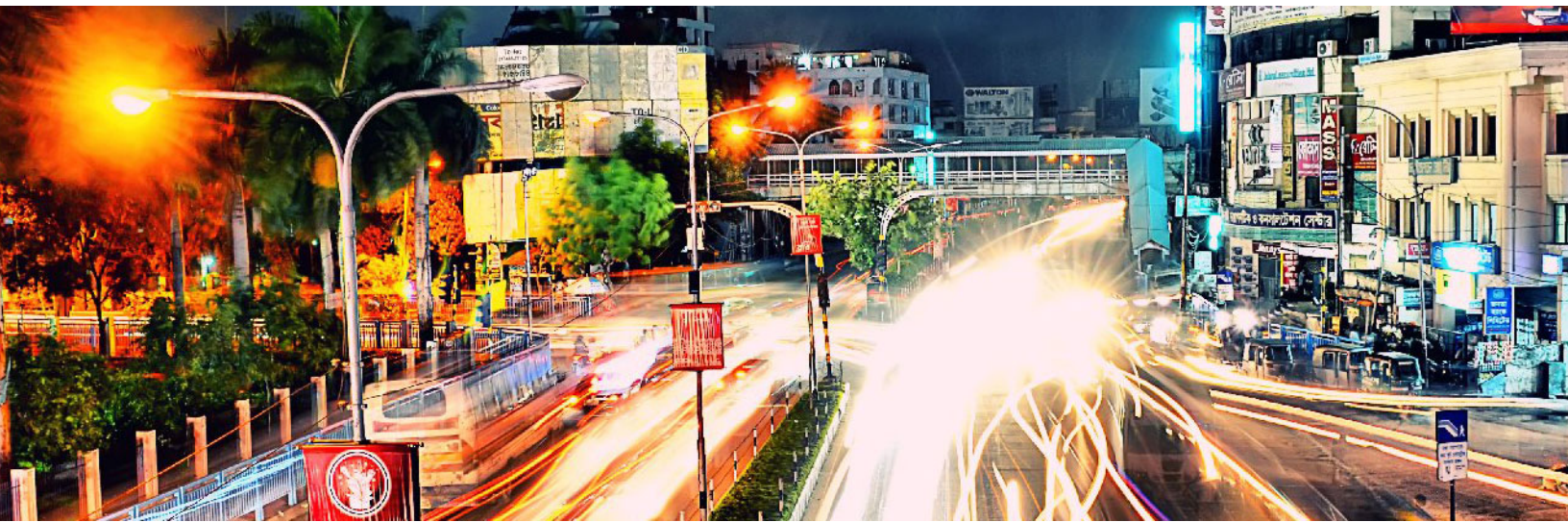


Business Center

Reporting User Guide



CyberSource[®]
A Visa Solution

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Release	Changes
June 2020	<ul style="list-style-type: none"> ■ Added linkToRequest field to Tax Detail Report field list and to Request field descriptions. See Request Fields, page 94. ■ Added aggregate report information for Payment Batch Summary report. See Payment Batch Summary, page 28. ■ Added information for Boletto Bacario and Bank Transfer users for using the Payment Event Report. See Processor Events Detail, page 48.
May 2020	<ul style="list-style-type: none"> ■ Corrected File Retention and Lookback Periods table headings on page 13. ■ Added section Fields with Compound Values, page 118. ■ Updated section Enable or Disable Report Subscriptions, page 17 to allow for enabling Classic and Custom report subscriptions.
January 2020	<ul style="list-style-type: none"> ■ Added note for differences between production and test environment batch times. See "Report Generation Date and Time".
October 2019	<ul style="list-style-type: none"> ■ Editorial changes only.
September 2019	<ul style="list-style-type: none"> ■ Added default fields available in standard reports and additional report details. See "Reports Available in Business Center".
July 2019	<ul style="list-style-type: none"> ■ Added new fields available in Standard reports - see "Payment Data Fields". ■ Added URL for Decision Manager Detail Report XSD. See "Available Report XSDs".
June 2019	<ul style="list-style-type: none"> ■ Consolidated information for reports available in Chapter 4, Reports Available in Business Center. ■ Reorganized sections within Chapter 1, Get Started with Business Center Reporting and Chapter 2, Create and Access Downloadable Reports. ■ Switched order of Chapter 2, Create and Access Downloadable Reports, Chapter 3, View On-Demand Reports, and Chapter 6, Frequently Asked Questions. ■ Editorial changes throughout.

Get Started with Business Center Reporting

Business Center offers several reporting options for you to access and download your transaction data:

- Standard reports to track and reconcile your payment activity.
- Custom reports you build to your specific needs using building blocks in Business Center.
- Specialized reports to track and understand how you use additional services such as [Fraud Management](#) (Decision Manager), [Account Updater](#), and [Tax Calculation](#).

How Do I Get Started?

Getting started with Business Center reporting is easy; several reports are automatically enabled for you during the onboarding process. You can use the Standard reports as is; if you need to, you can also customize these reports to better suit your needs.

You can find the following reports on the Available Reports page. Each contains specific fields to help you understand your transaction data.

Merchant accounts created in Business Center prior to May 2019 are not be auto-enabled for Standard reports. See "[Enable or Disable Report Subscriptions](#)" for information on how to enable Standard reports.

- [Transaction Request](#) – daily transaction level report that surfaces details related to each individual transaction. Logs all of your Business Center payment gateway activity.
- [Payment Batch Detail](#) – daily transaction level report that surfaces all of your sales and refunds that Business Center has submitted to your payment processor. Tracks which of your transactions have been settled.
- [Payment Events](#) – daily transaction level report that surfaces payment notifications received from your processor (for selected processors). Tracks information related to your transactions such as payment notifications, or exceptions.
- [Payment Batch Summary](#) – summary level report that shows a count and amount of your sales and refunds by currency and payment method.

When you are ready to learn more about how to generate and download reports, refer to the following topics:

- ["Reports Available in Business Center"](#) provides a complete list of all reports available in Business Center, including what each contains, how to find it, and who can use it.
- ["Create and Access Downloadable Reports"](#) provides information about downloadable reports, including instructions for creating standard and custom reports.
- ["View On-Demand Reports"](#) provides information for reports you can generate on demand.

Related Information

Refer to the [Reporting Migration Guide](#) and the [Servlet to REST Migration Guide](#) to learn more about:

- Understanding which features and reports changed from old Business Center.
- Transitioning to RESTful APIs from the previous programmatic access methods.
- Finding answers to frequently asked questions.



Note

You can also use the Reporting API to download your data for use in other business systems. Refer to the [Developer Center](#) to get started.

Create and Access Downloadable Reports

Business Center generates and stores reports to which you have subscribed in the Available Reports section. These reports include standard pre-configured reports that you have enabled, as well as any custom reports you have created. Refer to [Chapter 5, Report Fields and Descriptions](#) for a complete list of fields and descriptions you can include in downloadable reports.



If you previously used old Business Center, refer to the [Reporting Migration Guide](#) for more information on switching to new reports. The guide contains details about changes to your old reports.

Partners and account-level users can also create reports that consolidate data for one or all merchants, or a selected group of merchants, in their portfolios.



Some merchants, including those processing alternate payment methods, may have access to financial data. Refer to [Appendix A, Financial and Reconciliation Reports](#) for more information about additional available reports.

How and When Reports Are Generated

You can choose one or both options to create downloadable reports:

- Choose to have your reports built on a regular frequency, such as every day or every week. For example, create a subscription for a daily report covering transactions between 5pm and 5pm. Business Center automatically generates the report daily; or
- Create ad-hoc reports that look back into your transaction history. For example, configure a one-time (ad hoc) report that includes all refunds in the month of March 2019. Business Center immediately begins building the report.



Downloadable reports are created asynchronously, and are not available immediately after you create them.

In either case, as soon as the report is complete, Business Center adds it to the list of Available Reports you can download. See "[Download Available Reports](#)" for more details.

Report Frequency and Start Time

Together, frequency and start time determine the contents of a report. When the report runs, it uses the start time and frequency to determine the ending time for transactions in the report. The frequency controls how often your report is generated. For example:

- A daily report scheduled to start at 5:00 p.m. PST runs every day and contains transactions that occurred between 5:00 p.m. the previous day and 4:59 p.m. PST of the current day, every day. A daily report that runs at 5:00 p.m. on February 2 includes transactions for February 1, 5:00 p.m., through February 2, 4:59 p.m.
- A weekly report scheduled to start at 11:00 a.m. EST on a Monday contains transactions from the previous 7 days that occurred between 11:00 a.m. on the first day of the time period and 10:59 a.m. on the last day. A weekly report that runs at 11:00 a.m. on February 13 includes transactions for February 6, 11:00 a.m., through February 13, 10:59 a.m.
- A monthly report scheduled to start at 6:00 a.m. PST on the 1st will contain transactions from the previous 28-31 days that occurred between 6:00 a.m. on the first day of the time period and 5:59 a.m. on the last day. A monthly report that runs at 6:00 a.m. on February 1 includes transactions for January 1, 6:00 a.m., through February 1, 5:59 a.m.

Report Generation Date and Time

A report's generate date and time varies depending on the amount of time it takes to generate the report. Recurring daily reports for merchants are generated and available for download within 6 hours of the start time. For example:

- A daily report that spans 5:00 p.m. to 4:59 p.m. might have a generate time of 7:00 p.m.
- A daily report that spans 11:00 p.m. to 10:59 p.m. might have a generate time of 1:00 a.m. the following day.

The exact amount of time that is needed to generate a recurring daily report varies based on the size of the report and the load on the system. Weekly, monthly, ad-hoc reports, or reports for Partners, might take longer than 6 hours to generate.



Important

A report's *generate date* reflects the actual date the report is created whereas the report's *date range* reflects the period of time the report data covers. For example, you can generate a report on:

- May 4 that includes transactions processed between January 1 and January 31,
 - February 1 that includes transactions processed between January 1 and January 31, or
 - May 4 that includes transactions processed only on May 1.
-



Note

The batch time set in the Production environment is based on your merchant configuration. Batch times in the Test environment, on the other hand, are set to 12:00 am PST and cannot be changed.

Service Level Targets for Generating Reports

Recurring daily reports for merchants are expected to generate within 6 hours of start time. For example, if a report starts at 1:00 a.m., it should be available for download by 7:00 a.m.

Reports for account-level users and partners, weekly and monthly reports, and ad-hoc reports may take longer to generate, based on the amount of data in the report.

File Retention and Lookback Range Information

Refer to the table below for additional information about the file retention period (the period of time the report will be available) and lookback range (the range of dates the report will include) for all downloadable reports.

Table 1 Lookback Ranges and File Retention for Downloadable Reports

Report Name	Lookback Range / File Retention Period
Transaction Request	18 months / 16 months*
Payment Batch Detail	18 months / 16 months*
Transaction Exception Detail	18 months / 16 months*
Processor Events Detail	18 months / 16 months*
Invoice Summary	6 months / 16 months
Payer Authentication Detail	6 months / 16 months*
Subscription Detail	6 months / 16 months*
Conversion Detail	6 months / 16 months*
Decision Manager Detail	6 months / 16 months*
Decision Manager Events Detail	6 months / 16 months*
Tax Detail	---

* 16 months past the last date represented in the report. For example, if a report covers January 1-31, the report is saved for 16 months after January 31.

Download Available Reports

You can download any report after Business Center completes the request and makes your file available. Daily recurring reports are available for download within 6 hours of the report start time. Weekly, monthly, and one-time reports might take longer than 6 hours.

To download available reports:

- Step 1** On the left navigation pane, click the **Reports** icon.
- Step 2** Under Downloadable Reports, click **Available Reports**. The Available Reports page appears.
- Step 3** Click the tab containing the report you want to download.
- Step 4** In the **Download** column, click the file format link.

**Note**

Only reports that have successfully completed generating and contain data include links.

-
- Step 5** Follow your browser's instructions to open and save the file.
-

Use Keyword Filters to Locate Reports

Use the Keyword filter in the search toolbar to filter the contents on the Available Reports page. When you enter a string into the keyword filter, Business Center searches across all columns in the screen.

Example: Enter "18" in the Keyword filter to locate any report with "18" in the following fields:

- Report Name
- Generate Date
- Date Range

Example: Enter "batch" in the Keyword filter to return any report with "batch" in the Report Name or Report Type fields.

Generate One-Time Reports

Business Center enables you to create your own reports when your needs don't require an ongoing subscription. A one-time report might be useful when:

- You need information about transactions that happened before you set up your recurring subscription.
- You want to test a report before setting up a recurring subscription.
- You need a particular type of information only one time, so a recurring subscription is unnecessary.
- When you need past information that spans more than 31 days, you can create multiple one-time reports. In order to protect system performance, each user is able to generate up to three one-time reports concurrently. Additional one-time reports can be scheduled after the first three reports complete.

After your one-time report is generated, it is available for download on the Available Reports page. Depending on the size of the report, it might take longer than 6 hours to generate.



Note

The process for creating a report subscription is the same as for creating a one-time report. The steps listed below focus on creating a one-time report; to follow steps specifically for creating custom subscriptions, see "[Create New Custom Report Subscriptions](#)".

To generate a one-time report:

- Step 1** On the left navigation pane, click the **Reports** icon.
- Step 2** Under Downloadable Reports, click **Available Reports**. The Available Reports page appears.
- Step 3** On the Custom Reports tab, click **Create Report**. The Create Report Subscription page appears.
- Step 4** **Account level (partner) users only:** Under Account Setup, select whether to base the report on data from a specific merchant, or a group of merchants, and then choose an available value in the Merchants or Groups list, or use the default value to include all merchants or groups. For more information about groups, see "Manage Groups" in the [Business Center User Guide](#) or online help.
- Step 5** Under Basic Report Setup, enter the following:

In this field	Do this
Report Name	Enter the name for your report that best reflects the data you want to capture. Each report must have a unique name containing up to 250 characters.

In this field	Do this
Report Type	Select the type of report that most closely represents the data or process you want to include. For more information about report types, see "Reports Available in Business Center" . Note Business Center automatically includes the most commonly used fields in your report based on this selection. See the next step for more information on how to customize these values.
File Format	Choose whether Business Center creates the report in XLS or XML format.
Frequency	Choose One-time . Note You can also create a recurring report subscription. See "Enable or Disable Report Subscriptions" .

Step 6 To change any of the default fields included in your report, click the **Arrow** (^) icon to expand the Advanced Report Features section, and then perform one or more of the following actions (available actions are based on the report type and format you select):

In this field or tab	Do this
Credit Amounts	Check the box if you want credits to appear as negative amounts (for example: -1390.00).
Naming Convention	Select how you want the field names to appear in the report: <ul style="list-style-type: none"> ■ SOAPI displays most of the field names in your report in camel case (for example: FirstName) ■ SCMP displays most of the field names in your report with underscores (for example: first_name)
Application	Select one or more types of transactions you want to include in the report. Note Leave blank to include all types.
Connection Method	Select one or more connection methods used to perform the transaction that you want to include in the report. Note Leave blank to include all types. Note Available only for reports that include the Source field.

In this field or tab	Do this
Field Selection	<p>One or more of the following:</p> <ul style="list-style-type: none"> Enter text matching a field name you want to find in the Search field. Check the box for one or more fields or field types to include or remove from the report; check the Select All box to add or remove all fields. <p>Note Click the Up Arrow in a section to expand or collapse it.</p> <ul style="list-style-type: none"> In the Selected column, click the X to remove a field or field type from the report.
Field Ordering	<p>Click and hold the Handle icon to rearrange fields (in the Selected column on the Field Selection tab) into the order in which you want them to appear in the report.</p> <p>Note This option is only available for CSV output. XML field ordering cannot be guaranteed.</p>

Step 7 When you are done, click **Create**. The Available Reports page appears, and the new report appears in the Custom Reports List.

Enable or Disable Report Subscriptions

You can enable or disable a subscription for any Standard, Custom, or Classic report; when enabled, Business Center automatically generates the reports and makes them available under Available Reports. In addition, you can change the frequency and output format for some reports if needed.



Note

To save a report as a template, click **Save As** to create a new custom report. When you save as a new report, you can also change the report details, including subscription cycle and included data. See "[Create New Custom Report Subscriptions](#)" for more information.

To enable or disable a report subscription:

- Step 1** On the left navigation pane, click the **Reports** icon.
- Step 2** Under Downloadable Reports, click **Report Subscription Management**. The Report Subscription Management page appears.
- Step 3** Click the tab that contains the report you want to enable or disable.
- Step 4** Select one or more of the following:

- a** In the **Enable** column, select the box to activate the subscription; deselect to inactivate.
- b** If available, in the **Frequency** column, click the **Down Arrow** icon to modify how often the report is generated.
- c** If available, in the **Format** column, click the **Down Arrow** icon to modify the file format of the report.
- d** Click **Save As** to create a new version of the report. See "[Save Existing Reports as New Subscriptions](#)" for more information.

Generate Reports for Multi-Currency Transactions

Multi-currency transactions involve a conversion of funds from the currency in which the transaction is processed to the currency actually deposited in the merchant's account. Multi-currency reporting includes exchange rate conversion data so you can reconcile the multi-currency transaction with the corresponding deposit.

In Business Center you can create reports that include both the original and local amounts for each transaction, as well as the exchange rate applied, by modifying the Funding Detail report. When you modify the standard Funding Detail report, it becomes a new custom report subscription.



Note

Only some acquirers provide multi-currency data. Contact Customer Support to determine if your processor supports this feature.

To create a multi-currency report subscription:

- Step 1** Follow the steps in "[Enable or Disable Report Subscriptions](#)" to locate the Funding Detail Report standard report subscription.
- Step 2** Click the **Save As** icon. The Save As New Subscription page appears.
- Step 3** Click the **Standard Report Subscriptions** tab. The Standard Report Subscriptions List appears, and the **Report Type** list displays `Funding Detail Report`.
- Step 4** Enter a unique report name, and select the frequency and output for your report.



Note

Global Payment (GPN) merchants: because multi-currency data are not delivered to Business Center before the 5:00 p.m. report generation time, be sure to select the 11:00 p.m. option in the **Subscription Start Time** list.

- Step 5** In the **Advanced Report Features** section, click the down arrow. The panel expands.

Step 6 On the **Field Selection** tab, scroll down to the **Funding** fields section, then click the down arrow to expand the section.

Step 7 Add the following Funding fields to the report:

- Exchange Rate
- Exchange Rate Date
- Local Amount
- Local Currency
- Original Amount
- Original Currency

Step 8 Click **Save As**. The Report Subscription Management page displays.

Step 9 To view the new report, click the **Custom Report Subscription** tab.

Create Custom Reports

Business Center enables you to create your own reports based on the type of data you want to track (for example, authorizations, or sales or refunds). When you create a report subscription, Business Center provides a default set of fields for you to choose from; you can also add and remove additional fields based on your needs, and choose the order in which they appear and how they display in the report. You can also set how often you want to generate the report (or if you want to just run it once). Successfully generated reports appear in the Available Reports section.

To create a custom report subscription, you can create a brand new subscription, or save an existing standard or custom report as a new report.

**Note**

Refer to [Chapter 5, Report Fields and Descriptions](#), for a complete list of fields and descriptions.

Create New Custom Report Subscriptions

A recurring report subscription is a template that describes the attributes of a report, including how often it runs and the period of time it spans. After your recurring report is generated, it is available for download on the Available Reports page. You can maintain up to 20 report subscriptions at any time.

In addition to choosing from available fields, you can customize the following attributes of a recurring subscription:

- **Name:** a unique name for the report. The name cannot be changed after a report is created.
- **Report type:** a set of reports that can be customized. The report type cannot be changed after a report is created.
- **Format:** the format of a generated report (XML or CSV).
- **Frequency:** the frequency at which a report runs: daily, weekly, or monthly.
- **Start time:** the time of day at which a report runs.

**Note**

The process for creating a report subscription is the same as for creating a one-time report. The steps listed below focus on creating recurring subscriptions; to follow steps specifically for generating a one-time report, see "[Generate One-Time Reports](#)".



To create a report subscription:

- Step 1** On the left navigation pane, click the **Reports** icon.
- Step 2** Under Downloadable Reports, click **Report Subscription Management**. The Report Subscription Management page appears.
- Step 3** Click the **Custom Report Subscriptions** tab. The Custom Reports Subscriptions List appears.
- Step 4** Click **Create Subscription**. The Create Report Subscription page appears.
- Step 5** **Account level (partner) users only:** Under Account Setup, select whether to base the report on data from a specific merchant, or a group of merchants, and then choose an available value in the Merchants or Groups list, or use the default value to include all merchants or groups.
- Step 6** Under Basic Report Setup, enter the following:

In this field	Do this
Report Name	Enter the name for your report that best reflects the data you want to capture. Each report must have a unique name containing up to 250 characters.
Report Type	Select the type of report that most closely represents the data or process you want to include. Business Center automatically includes the most commonly used fields in your report based on this selection. See the next step for more information on how to customize these values.
File Format	Choose whether Business Center creates the report in XLS or XML format.
Frequency	Choose Recurring subscription to automatically generate daily, weekly, or monthly reports Note You can also create a one-time report. See " Generate One-Time Reports ".

- Step 7** To change any of the default fields included in your report, click the **Arrow** (^) icon to expand the Advanced Report Features section, and then perform one or more of the following actions (available actions are based on the report type and format you select):

In this field or tab	Do this
Credit Amounts	Check the box if you want credits to appear as negative amounts (for example: -1390.00).

In this field or tab	Do this
Naming Convention	<p>Select how you want the field names to appear in the report:</p> <ul style="list-style-type: none"> ■ SOAPI displays most field names in camel case (for example: FirstName) ■ SCMP displays most field names with underscores (for example: first_name)
Application	<p>Select one or more types of transactions you want to include in the report.</p> <p>Note Leave blank to include all types.</p>
Connection Method	<p>Select one or more connection methods used to perform the transaction that you want to include in the report.</p> <p>Note Leave blank to include all types.</p> <p>Note Available only for reports that include the Source field.</p>
Field Selection	<p>One or more of the following:</p> <ul style="list-style-type: none"> ■ Enter text matching a field name you want to find in the Search field. ■ Check the box for one or more fields or field types to include or remove from the report; check the Select All box to add or remove all fields. <p>Note Click the  in a section to expand or collapse it.</p> <ul style="list-style-type: none"> ■ In the Selected column, click the  to remove a field or field type from the report.
Field Ordering	<p>Click and hold the Handle icon to rearrange fields (in the Selected column on the Field Selection tab) into the order in which you want them to appear in the report.</p> <p>Note This option is only available for CSV output. XML field ordering cannot be guaranteed.</p>

Step 8 When you are done, click **Create**. The Manage Report Subscription page appears, and the new subscription appears in the Custom Reports Subscriptions List.

Save Existing Reports as New Subscriptions

You can choose to save any existing custom report as a new one; this enables you to copy over all the existing values, and change as much as you need to create a new report with a new name.

To create a new report or subscription based on an existing report:

- Step 1** On the left navigation pane, click the **Reports** icon.
- Step 2** Under Downloadable Reports, click **Report Subscription Management**. The Report Subscription Management page appears.
- Step 3** Click the **Custom Report Subscriptions** tab. The Custom Reports Subscriptions List appears.
- Step 4** Next to the report you want to copy, click the **Save As** icon. The Save New Subscription page appears.

Under Account Setup, select whether to base the report on data from a specific merchant, or a group of merchants, and then choose an available value in the Merchants or Groups list. To create a report that includes all merchants or groups, use the default value.
- Step 5** Under Basic Report Setup, enter a unique name for the report.
- Step 6** Use the steps in "[Create New Custom Report Subscriptions](#)" as a guideline for modifying report values.



You must change at least one attribute or field to save the report.

- Step 7** When you are done, click **Save As**. The Manage Report Subscription page appears, and the new subscription appears in the Custom Reports Subscriptions List.
-

Modify Custom Report Subscriptions

You can edit the values in the report (except the report name and frequency), or delete subscriptions you no longer need.



Note

You can also create a new report based on the subscription. See "[Save Existing Reports as New Subscriptions](#)".

To edit report subscriptions:

- Step 1** On the left navigation pane, click the **Reports** icon.
- Step 2** Under Downloadable Reports, click **Report Subscription Management**. The Report Subscription Management page appears.
- Step 3** Click the **Custom Report Subscriptions** tab. The Custom Reports Subscriptions List appears.
- Step 4** In the row containing the report you want to edit, click the **Edit** icon. The Edit Report Subscription page appears.
- Step 5** Use the steps in "[Create New Custom Report Subscriptions](#)" as a guideline for modifying report values.




Important

You must change at least one attribute or field to save the report.

- Step 6** When you are done, click **Edit**.
- Step 7** Click **Confirm**.

To delete report subscriptions:

- Step 1** On the left navigation pane, click the **Reports** icon.
- Step 2** Under Downloadable Reports, click **Report Subscription Management**. The Report Subscription Management page appears.
- Step 3** Click the **Custom Report Subscriptions** tab. The Custom Reports Subscriptions List appears.

- Step 4** In the row containing the report you want to delete, click the **Delete** () icon.
- Step 5** Click **Confirm**. The Custom Report Subscriptions list refreshes and removes the subscription.

Configure Payment Batch Detail Report Batch Times

You can use the Payment Batch Detail report to monitor the batch submission process and help predict your cash flow/funding timing. The batch date and time represents the date and time that Business Center batched the transactions to the processors.

To ensure that the report contains the most recently batched transactions, schedule this report to begin an hour or two after your daily batch end time. You can also choose to schedule multiple Payment Batch Detail Reports to suit your needs.



Note

The report contains transactions with a batch date and time that occur within the given interval.

The ability to configure the time period covered in a daily report offers more flexibility than the old Business Center reporting. However, there are nuances to consider about your Payment Batch Detail Report. Consider the following cases. For some merchants, the batch cut-off time may occur after the end of the logical business day.

For example, consider the following cases:

- Your logical business day begins at 9:00 a.m. PST.
- Your logical business day ends at 6:00 p.m. PST.
- Your batch end time is 7:00 p.m. PST.

In this situation, it would be useful to schedule the report to begin at 8:00 p.m. PST so that it contains the transactions batched from the logical business day.

For other merchants, the batch cutoff time may occur within the logical business day. For example:

- Your logical business day begins at 9:00 a.m. EST.
- Your logical business day ends at 11:59 p.m. EST.
- Your batch cutoff time is 9:00 p.m. EST.

In this situation, transactions from your logical business day will span two batches. Some transactions will be in the batch at 9:00 p.m., and others will be in the next day's batch. You might want to schedule your report to begin at 10:00 p.m. EST, because transactions

with a batch date after 10:00 p.m. EST appear on the following day's batch and report. You can also choose to schedule multiple Payment Batch Detail Reports to suit your needs.

For some merchants, the batch date will occur one calendar day after the transactions occur.

Sometimes a transaction request date is different from the batch date. For example:

- May 1, 9:00 a.m. EST—a sale is authorized.
- May 3, 9:00 p.m. EST—the sale is captured (settled).
- May 4, 1:00 a.m. EST—Business Center receives acknowledgment from the processor that the sale batched successfully.

In this situation, transactions that are captured on May 3 have a batch date of May 4.

Available Report XSDs

The following reports have XSDs to validate downloaded reports. Each report contains both a set of common fields (located here: <https://api.cybersource.com/reporting/v3/xsds/Common>) as well as fields specific to the report:

- Decision Manager Detail:
<https://api.cybersource.com/reporting/v3/xsds/DecisionManagerDetailReport>
- Payment Batch Detail:
<https://api.cybersource.com/reporting/v3/xsds/BatchDetailReport>
- Transaction Request:
<https://api.cybersource.com/reporting/v3/xsds/TransactionRequestReport>
- Processor Events Detail:
<https://api.cybersource.com/reporting/v3/xsds/EventDetailReport>
- Transaction Exception Detail:
<https://api.cybersource.com/reporting/v3/xsds/ExceptionDetailReport>



Note

All other reports continue to use DTD format.

View On-Demand Reports

Business Center includes several on-demand reports through your browser, depending on which services you use. You select the date range and associated data to view, and Business Center generates the report for you. You can also choose to export the results of any on-demand report.


Note

You can also choose to generate downloadable reports, including setting up your own subscriptions and custom reports. See [Chapter 2, Create and Access Downloadable Reports](#) for more information.

For more information about all reports available in Business Center, see "[Reports Available in Business Center](#)".

Lookback Range Periods for On-Demand Reports

The following table provides information for the lookback range (the range of dates the report will include) for each on-demand report.

Report Name	Lookback Range
Payment Batch Summary	18 months
Payer Authentication Summary	12 months
Notification of Change	6 months
Purchase and Refund Details	18 months
Net Funding	18 months


Note

For information on generating the Net Funding report, see "[Net Funding](#)" in [Appendix A, Financial and Reconciliation Reports](#).

Payment Batch Summary

The Payment Batch Summary report shows total sales and refunds by currency and payment method. For record-level reporting, see "[Payment Batch Detail](#)". By default, the report includes data for one day, but you can also choose to view by the week or month. If desired, you can export the data to either a CSV or PDF file.

The Payment Batch Summary report supports aggregation of merchant information for Account users, and merchant and/or account information for Portfolio users.

To view the Payment Batch Summary report:

- Step 1** In the left navigation panel, click the **Reports** icon.
- Step 2** Under Transaction Reports, click **Payment Batch Summary**. The Payment Batch Summary Report page appears.
- Step 3** In the search toolbar, select the **Frequency** filter you want to include in the report.
- Step 4** **Portfolio** users: select the Merchant for whom you want to view data. **Account level** users: select a Merchant to filter by an individual merchant instead of account values.
- Step 5** Based on the **Frequency** selected, choose the specific day, week, or month you want to review.



Note

Only months which have already occurred in the current year display in the Month list – to view all months of a previous year, select the year first, then choose the desired month.

- Step 6** Select the **Currency** code of the transactions you want to include.



Note

To view results from the period prior to or following the selected period, click **Previous** or **Next** below the search toolbar.

- Step 7** Click **Export** and choose your desired aggregation options and file format. Export options are based on the frequency selected.
 - Step 8** Follow your browser's instructions to open and save the file.
-

Payer Authentication Summary

You can generate the Payer Authentication Summary report to track enrollment and validation services performance. The report includes the number of transactions and total amount for groups of transactions based on each currency and card type you support. Use the information to estimate how your transactions are screened by payer authentication: successful, attempted, or incomplete. By default, the report includes one data for one day, but you can also choose to view by the week or month.

To view the Payer Authentication Summary report:

- Step 1** In the left navigation panel, click the **Reports** icon.
- Step 2** Under Transaction Reports, click **Payer Auth Summary**. The Payer Auth Summary Report page appears.
- Step 3** In the search toolbar, select **Date Range** you want to include in the report.



Note

Account level users must select a merchant as well.

- Step 4** Based on the Date Range selected, choose the specific day, week, or month you want to review.



Note

Only months which have already occurred in the current year display in the Month list – to view all months of a previous year, select the year first, then choose the desired month.



Note

To view results from the period prior to or following the selected period, click **Previous** or **Next** below the search toolbar.

Notification of Change

You can view a list of eCheck-related values updated as a result of a response to an eCheck settlement transaction in the Notification of Change report. Merchants who have an active PGP key can also export this information to a CSV or XML file. By default, the report shows data from the prior day, but you can also choose to view by the previous week, previous month, or a custom date range (up to six months).

To view the Notification of Change report:

- Step 1** In the left navigation panel, click the **Reports** icon.
- Step 2** Under Transaction Reports, click **Notification of Change**. The Notification of Change page appears.
- Step 3** In the search toolbar, select the **Date Range** of transactions to be included in the report. Results are automatically sorted in ascending order (Latest Results First).
- Step 4** To view results in descending order, select **Oldest Results First** in the Sort Order filter.
- Step 5** Click **Export** and choose your desired file format.

**Note**

Export is available only if you have a PGP security key.

- Step 6** Follow your browser's instructions to open and save the file.
-

Purchase and Refund Details

The Purchase and Refund report includes all purchases and refund transactions, as well as all activities related to transactions resulting in an adjustment to the net proceeds. By default, the report shows data from the prior day, but you can also choose to view by the previous week, previous month, or a custom period (up to 31 days within the previous 18 months).

Additionally, you can view data by either:

- **Request date:** date transaction was captured, or
- **Submission date:** date on which transaction was sent to processor (may be later than request date).



Note

This report is only available for selected merchants. For more information about the Purchase and Refund Details report, refer to [Appendix A, Financial and Reconciliation Reports](#).

To view the Purchase and Refund Details report:

- Step 1** In the left navigation panel, click the **Reports** icon.
- Step 2** Under Financial Reports, click **Purchase & Refund Details**. The Purchase & Refund Details page appears.
- Step 3** In the search toolbar, select:
 - a** **Merchant** data you want to view
 - b** **Date Range** you want to include in the report
 - c** **View By** and choose which date on which to base the report
- Step 4** Click one of the following tabs to view data details:
 - a** Request
 - b** Settlement
 - c** Authorization
 - d** Fees & Funding
 - e** Others
- Step 5** For any transaction, click the **Request ID** link to view the Transaction Details page.

- Step 6** Click **Export** to download a file containing transactions in the list, then choose desired format.
 - Step 7** Follow your browser's instructions to open and save the file.
-

Reports Available in Business Center

This section includes an alphabetical listing of all reports available in Business Center. Each report includes a description, availability, locations, and instructions for learning more. Availability for some reports is based on services or products you use.



Note

Some users may also have access to financial data. Refer to [Appendix A, Financial and Reconciliation Reports](#) for more information about reports containing this data.

Account Updater Reply File

Table 2 Account Updater Reply File

What is it?	Results of account updater batch file. The updates include expiration dates, credit card numbers, and brands.
Who can use it?	Merchants using Account Updater product. For more information about using Account Updater, see the Account Updater User Guide .
What do I use it for?	
What kind of report is it called?	Downloadable Third-Party report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Third Party Reports , then click the file you want to open.
Which APIs can I use to get the data?	Secure File Share API
How do I create one?	File is created automatically for Account Updater users.

Batch Upload Reply File

Table 3 Batch Upload Reply File

What is it?	Contains transactions processed via offline transaction file submission. File name is either: <ul style="list-style-type: none"> ■ Reply.All ■ Reply.Rejected
Who can use it?	Merchants using Offline Transaction File Submission product. For more information on using this product, see Offline Transaction File Submission Implementation Guide .
What do I use it for?	
What kind of report is it called?	Downloadable Third-Party report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Third Party Reports , then click the file you want to open.
Which APIs can I use to get the data?	Secure File Share API
How do I create one?	File is created automatically for Offline Transaction File Submission users.

Conversion Detail (Downloadable)

Table 4 Conversion Detail Report - Downloadable

What is it?	Results of converted orders for each reviewer.
Who can use it?	For more information about using Decision Manager, see the Decision Manager Documentation tab in Business Center.
What do I use it for?	Provides information for all orders that were not immediately accepted but instead flagged for review. Contains all transactions that were decided in selected time period.
What kind of report is it called?	Downloadable Custom report Note An on-demand version of this report is also available. See the next section for details.
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.

Table 4 Conversion Detail Report - Downloadable

Which APIs can I use to get the data?	Reporting API (/reporting/v3/report-downloads)
How do I create one?	See " Create Custom Reports " for more information.

Report fields can be modified. Report field names in bold are required.

Table 5 Fields Included in Standard Conversion Detail Report

Field Type	Field Name
Conversion	ConversionDate
Request	MerchantReferenceNumber
	RequestID

Conversion Detail (On-Demand)

Table 6 Conversion Detail Report - On-Demand

What is it?	This report contains the results of the converted orders for each reviewer. This information gives you an overview of all orders that were not immediately accepted.
Who can use it?	Merchants using Decision Manager. For more information about using Decision Manager, see the Decision Manager Documentation tab in Business Center.
What do I use it for?	Provides information for all orders that were not immediately accepted but instead flagged for review. Contains all transactions that were decided in selected time period.
What kind of report is it called?	On-Demand Report (Decision Manager only)
Where do I find it?	On the left navigation pane, click Reports , then click Conversion Detail .
Which APIs can I use to get the data?	Reporting API
How do I create one?	See " View On-Demand Reports " for more information.

Report fields cannot be modified.

Table 7 Fields Included in On-Demand Conversion Detail Report

Field Name
<url_prefix>
<startTime>
<endTime>
<organizationID>

Decision Manager Detail

Table 8 Decision Manager Detail Report

What is it?	Data from selected fields for Decision Manager orders within a specific period of time. The report consists of the data from the fields you select. Three default fields are preselected (Merchant ID, Request ID, and Transaction Date) and cannot be deselected.
Who can use it?	Merchants using Decision Manager. For more information about using Decision Manager, see the Decision Manager Documentation tab in Business Center.
What do I use it for?	View details of Decision Manager orders.
What kind of report is it called?	Downloadable Custom report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	See " Create Custom Reports " for more information.

Decision Manager Events Detail

Table 9 Decision Manager Events Detail Report

What is it?	Selected fields for Decision Manager account login, creation, and update events. Report fields can be modified.
Who can use it?	Merchants using Decision Manager. For more information about using Decision Manager, see the Decision Manager Documentation tab in Business Center.
What do I use it for?	Download and analyze account creation and login and account update event details.
What kind of report is it called?	Downloadable Custom report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.

Table 9 Decision Manager Events Detail Report

Which APIs can I use to get the data?

How do I create one? See ["Create Custom Reports"](#) for more information.

Fee Detail

Table 10 Fee Detail Report

What is it?	Transaction-level fees as reported by the payment processor.
Who can use it?	Merchants using a payment processor that shares data with Business Center. Can also be consolidated at the account or partner level. For more information see "Fee Details Report"
What do I use it for?	Understand transaction-level fees in order to perform financial reconciliation
What kind of report is it called?	Downloadable Custom Report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also create a report subscription on the Report Subscription Management page.
Which APIs can I use to get the data?	Reporting API (/reporting/v3/report-downloads)
How do I create one?	See "Create Custom Reports" for more information.

Report fields can be modified. Report field names in bold are required.

Table 11 Fields included by default in Fee Detail Report

Field Type	Field Name
Fee	AssessmentAmount
	AssessmentCurrency
	BillingType
	DiscountAmount
	DiscountCurrency
	InterchangeAmount
	InterchangeCurrency
	SettlementAmount
	SettlementCurrency
	SettlementTime
	SettlementTimeZone
	TotalFeeAmount
	TotalFeeCurrency

Table 11 Fields included by default in Fee Detail Report (Continued)

Field Type	Field Name
Request	MerchantID
	RequestID
	TransactionDate

Invoice Summary

Table 12 Invoice Summary Report

What is it?	Total count of billable transactions by application type.
Who can use it?	Any merchant. Can also be consolidated at the account or partner level.
What do I use it for?	View the count of billable transactions.
What kind of report is it called?	Downloadable Standard report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also create a report subscription on the Report Subscription Management page.
Which APIs can I use to get the data?	Reporting API (/reporting/v3/report-downloads)
How do I create one	See " Enable or Disable Report Subscriptions " for more information.

Report fields cannot be modified.

Table 13 Fields Included in Standard Invoice Summary Report

Field Type	Field Name
Invoice	OrganizationID
	PerformedServices
	BillingGroupDescription
	Processed
	NotProcessed
	Total

JP Transaction

Table 14 JP Transaction Report

What is it?	Report that contains details specific to transactions processed using the JCN gateway.
Who can use it?	Merchants using JCN gateway and who are enabled for JP reports.
What do I use it for?	View transactions submitted to the payment processor.
What kind of report is it called?	Downloadable Custom report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	Reporting API (/reporting/v3/report-downloads)
How do I create one?	See " Create Custom Reports " for more information.

Notification of Change

Table 15 Notification of Change Report

What is it?	Report that includes eCheck related fields updated as a result of a response to an eCheck settlement transaction.
Who can use it?	Enabled for merchants processing eChecks on certain gateways.
What do I use it for?	<ul style="list-style-type: none"> ■ MA merchants: report contains transactions that GPN has reported as funded. ■ Non-MA merchants: report contains batched transactions.
What kind of report is it called?	On-Demand report
Where do I find it?	On the left navigation pane, click Reports . Under Transaction Reports, click Notification of Change .
Which APIs can I use to get the data?	Reporting API (/reporting/v3/report-downloads)
How do I create one?	See " Notification of Change " for more information.

Table 16 Fields in the Notification of Change Report

Field Name
Merchant Reference Number
Transaction Reference Number
NOC Date
NOC Code
Updated Account Type
Updated Routing Number
Updated Account Number
Updated Consumer Name

Payer Authentication Detail

Table 17 Payer Authentication Detail Report

What is it?	Detail-level report that includes the number of transactions and total amount for groups of transactions based on each currency and card type you support.
Who can use it?	
What do I use it for?	
What kind of report is it called?	Downloadable Custom report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	See " Create Custom Reports " for more information.

Report fields can be modified. Report field names in bold are required.

Table 18 Fields Included in Standard Payer Authentication Detail Report

Field Type	Field Name
PayerAuthDetailRequest	DSTransactionID
	MerchantID
	RequestID
	TransactionDate

Payer Authentication Summary

Table 19 Payer Authentication Summary Report

What is it?	Summary-level report of data contained in Payer Authentication Detail report.
Who can use it?	Merchants and account-level users enabled for Payer Auth service.
What do I use it for?	View recent activity in graphical format.
What kind of report is it called?	On-Demand report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	On the left navigation pane, click Reports . Under Transaction Reports, click Payer Auth Summary .

Payment Batch Detail

Table 20 Payment Batch Detail Report

What is it?	Daily transaction level report that surfaces all of sales and refunds that have been submitted to your payment processor.
Who can use it?	
What do I use it for?	Understand which of your transactions have been settled.
What kind of report is it called?	Downloadable report with Standard and Custom options
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	See "Download Available Reports" or "Create Custom Reports" for more information.

See "[Configure Payment Batch Detail Report Batch Times](#)" for additional information. Report fields can be modified. Report field names in bold are required.

Table 21 Fields Included in Standard Payment Batch Detail Report

Field Type	Field Name
Batch	BatchDate
	BatchID
	Status
Request	LocalizedRequestDate
	MerchantID
	RequestID
	TransactionDate

Payment Batch Summary

Table 22 Payment Batch Summary Report

What is it?	On-demand summary level report that includes a count and amount of your sales and refunds by currency and payment method
Who can use it?	<p>Account level users:</p> <ul style="list-style-type: none"> ■ Total account value (sum of all merchants) or individual merchants in your account. ■ Can view aggregated account-level data or merchant-by-merchant. <p>Portfolio users:</p> <ul style="list-style-type: none"> ■ Account value for individual merchants in your account <p>Merchant users:</p> <ul style="list-style-type: none"> ■ Total value of your account
What do I use it for?	Get a quick overview of your payment activity.
What kind of report is it called?	On-Demand report
Where do I find it?	On the left navigation pane, click Reports , then Payment Batch Summary Report .
Which APIs can I use to get the data?	
How do I create one?	See " Payment Batch Summary " for more information.

Payment Events

Table 23 Payment Events Report

What is it?	Daily transaction level report that surfaces payment notifications received from your processor (for selected processors).
Who can use it?	Merchants whose processors share data with Business Center. Can also be consolidated at the account or partner level.
What do I use it for?	Track information related to your transactions such as payment notifications, or exceptions.
What kind of report is it called?	Downloadable Custom report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	Reporting API (/reporting/v3/report-downloads)
How do I create one?	See " Download Available Reports " for more information.

Point of Sale (POS) Terminal Exception

Table 24 Point of Sale Exception Report

What is it?	POS transactions that could not be processed (transaction failed before reaching gateway).
Who can use it?	Merchants processing transactions using Payworks
What do I use it for?	View transactions that failed at the point of sale
What kind of report is it called?	On-Demand report
Where do I find it?	On the left navigation pane, click Reports , then click POS Terminal Exception .
Which APIs can I use to get the data?	
How do I create one?	

Report fields cannot be modified.

Table 25 Fields Included in POS Terminal Exception Report

Field Type	Field Name
POSTerminalExceptions	SchemeOperator
	ProcessorMID
	TerminalID
	TransactionDate
	DCCLookupStatus
	LocalCurrencyCode
	DCCExchangeRate
	DCCMarginRate
	PartnerOriginalTransactionID
	PartnerMerchantID
	PartnerMerchantName
	CardVerificationMethod
	StorageMechanism
	DeviceHardwareRevision
	DeviceID
	DeviceTerminalID
	ClientID
	DeviceOS
	DeviceOSVersion
	SDKVersion
	ExceptionCategory
	ExceptionStatusCode
	ExceptionDescription
	MerchantID
	Amount
	FirstName
	LastName
	ExpirationMO
	ExpirationYR
	AccountSuffix
CurrencyCode	

Processor Events Detail

Table 26 Processor Events Detail Report

What is it?	Payment notifications received from the processor for a variety of payment events.
Who can use it?	
What do I use it for?	
What kind of report is it called?	Downloadable with Standard and Custom options
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	See " Download Available Reports " or " Create Custom Reports " for more information.

Report fields can be modified. Report field names in bold are required.

Merchants using Boleto Bancario or Bank Transfer payment processors may want to also include the "ConsumerAmount" field in the report. To do so, save the report as a new one, or create your own.

Table 27 Fields Included in Standard Processor Events Detail Report

Field Type	Field Name
Event	Event
	EventDate
	ProcessorMessage
Request	LocalizedRequestDate
	MerchantID
	RequestID
	TransactionDate

Processor Settlement Detail

Table 28 Processor Settlement Detail Report

What is it?
Who can use it?
What do I use it for?
What kind of report is it called?
Where do I find it?
Which APIs can I use to get the data?
How do I create one?

Subscription Detail

Table 29 Subscription Detail Report

What is it?	Detailed information about on-demand customer profiles and transactions.
Who can use it?	
What do I use it for?	
What kind of report is it called?	Downloadable Standard report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also create a report subscription on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	See " Enable or Disable Report Subscriptions " for more information.

Table 30 Fields Included in Subscription Detail Report

Field Type	Field Name
Subscriptions	CustomerAccountID
	RecurringPaymentEventAmount
	RecurringPaymentAmount
	SubscriptionTitle
	SubscriptionStatus
	SubscriptionPaymentMethod
	RecurringStartDate
	RecurringNumberOfPayments
	RecurringFrequency
	RecurringApprovalRequired
	RecurringPaymentEventApprovedBy
	RecurringAutomaticRenew
	SetupFee
	SetupFeeCurrency
	SubscriptionType
	LastSubscriptionStatus
	NextScheduledDate
	EventRetryCount
	PaymentsSuccess
	PaymentSuccessAmount
	InstallmentSequence
	InstallmentTotalCount
	RequestID
	SubscriptionID
	TransactionDate
	MerchantRefNo
	TransRefNo
	EcommerceIndicator
	BillToFirstName
	BillToLastName
	BillToAddress1
	BillToAddress2
BillToCity	
BillToState	

Table 30 Fields Included in Subscription Detail Report (Continued)

Field Type	Field Name
Subscriptions, continued	BillToZip
	BillToCountry
	BillToCompanyName
	BillToEmail
	ConsumerPhone
	IPAddress
	ShipToFirstName
	ShipToLastName
	ShipToAddress1
	ShipToAddress2
	ShipToCity
	ShipToState
	ShipToZip
	ShipToCountry
	ShipToCompanyName
	CardType
	CustomerCCExpiryMonth
	CustomerCCExpiryYear
	CustomerCCStartMonth
	CustomerCCStartYear
	CustomerCCIssueNo
	CustomerCCAccountSuffix
	CustomerCCSubTypeDescription
	CustomerCCRoutingNumber
	Applications
	PaymentProcessor
	CurrencyCode
	ReasonCode
	AuthRCode
	AuthCode
	AuthType
	AuthAVSResults
	AuthResponseCode
	AuthCardVerificationResult
	RCode

Table 30 Fields Included in Subscription Detail Report (Continued)

Field Type	Field Name
Subscriptions, continued	RFlag
	RMsg
	RequestToken
	MerchantDefinedData1
	MerchantDefinedData2
	MerchantDefinedData3
	MerchantDefinedData4
	TaxAmount
	Comments
	MerchantSecureData1
	MerchantSecureData2
	MerchantSecureData3
	MerchantSecureData4
	MerchantID

Tax Detail

Table 31 Tax Detail Report

What is it?	Jurisdiction-level tax data derived from your tax calculation service (ics_tax) requests and associated tax determination responses, as returned by the tax engine.
Who can use it?	
What do I use it for?	
What kind of report is it called?	Downloadable Standard report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also create a report subscription on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	See " Enable or Disable Report Subscriptions " for more information.

Report fields cannot be modified.

Table 32 Fields Included in Tax Detail Report

Field Type	Field Name
Tax	RequestID
	MerchantID
	MerchantReferenceNumber
	InvoiceDate
	OrderAcceptanceCity
	OrderAcceptanceCountry
	OrderAcceptancePostalCode
	OrderAcceptanceState
	ProductCode
	ProductName
	MerchantProductSKU
	Quantity
	ReportingDate
	ShipFromCity
	ShipFromCountry

Table 32 Fields Included in Tax Detail Report (Continued)

Field Type	Field Name
Tax, continued	ShipFromPostalCode
	ShipFromState
	ShipToCity
	ShipToCountry
	ShipToPostalCode
	ShipToState
	ShipToAddress1
	TransactionType
	UnitPrice
	Country
	TaxAmount
	TaxName
	CurrencyCode
	JurisdictionName
	JurisdictionType
	JurisdictionCode
	LineItemAmount
	LineItemExemptAmount
	TaxableAmount
	JurisdictionRate
	State
	SequenceNumber
	Status

Transaction Exception Detail

Table 33 Transaction Exception Detail Report

What is it?	Details failures that happen after a follow-on transaction is submitted to the payment gateway.
Who can use it?	Available to all merchants.
What kind of report is it called?	Downloadable with Standard and Custom options
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	See " Download Available Reports " or " Create Custom Reports " for more information.

Report fields can be modified. Report field names in bold are required.

Table 34 Fields Included in Standard Transaction Exception Detail Report

Field Type	Field Name
Exception	Action
	ExceptionCategory
	ExceptionMessage
	ExceptionType
	ProcessorResponseCode
	ReasonCode
Request	LocalizedDate
	MerchantID
	RequestID
	TransactionDate

Transaction Request

Table 35 Transaction Request Report

What is it?	Daily transaction level report that surfaces details related to each individual transaction. Report fields can be modified.
Who can use it?	Available to all organizations.
What kind of report is it called?	Downloadable Custom report
Where do I find it?	On the left navigation pane, under Reports , click Downloadable Reports , then Available Reports . Click Create Report to create a new report. You can also customize the report on the Report Subscription Management page.
Which APIs can I use to get the data?	
How do I create one?	See " Create Custom Reports " for more information.

Report fields can be modified. Report field names in bold are required.

Table 36 Fields Included in Standard Transaction Request Report

Field Type	Field Name
Request	LocalizedDate
	MerchantID
	RequestID
	TransactionDate

Report Fields and Descriptions

Fields and Descriptions for Downloadable Reports

Use this section to view available reporting fields by field type (for example, billing, settlement, tokens) that can be used in downloadable reports. Where available, additional details, including description, field format, and mapped values, are included. For more information about downloadable reports, refer to "[Create and Access Downloadable Reports](#)".



Note

Fields available for reporting on Decision Manager are indicated by "(DM)" in the section title. For more information about using Decision Manager, refer to: https://www.cybersource.com/products/fraud_management/decision_manager/.

Advanced Fraud Screen (AFS) Fields (DM)

Table 37 Advanced Fraud Screen Fields (Decision Manager)

Field Name	Definition
Factors	Information that affected score of the order.
HostSeverity	Risk associated with customer's email domain.
InfoCodeString	List of information codes triggered by the order.
IPAddress	Customer's IP address.
IPCountry	Name of the country decoded from IP address.
IPRoutingMethod	Routing method decoded from IP address.
IPState	Name of the state decoded from IP address.
Model	Name of score model used for the transaction.
Score	Total score calculated for the order.

Application Fields

Table 38 Application Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
Name	Name of application used.	VARCHAR2 (30)	Name	ics_applications
Rcode	One-digit code indicating whether the entire request was successful.	Number (12)	Rcode	ics_rcode
ReasonCode	---	---	ReasonCode	
Rflag	One-word description of the result of the entire request.	VARCHAR2 (50)	Rflag	ics_rflag
Rmsg	Message that explains the <ics_rflag> value.	VARCHAR2 (255)	Rmsg	ics_rmsg

Authorization Results Fields

Table 39 Authorization Results Fields

Field Name	Definition	Data Type (Field Length)
AVSResult	Optional results of address verification test.	---
CVVResult	Optional results of card verification number test.	---

Bank Information Fields

Table 40 Bank Information Fields

Field Name	Definition	Data Type (Field Length)	SCMP Value
Address	Bank's address.	VARCHAR2 (50)	bank_address
BranchCode	Code that identifies the branch of the customer's bank when you are not using the IBAN.	VARCHAR2 (50)	branch_code
City	City in which the bank is located.	VARCHAR2 (50)	bank_city
Country	Country in which the bank is located.	VARCHAR2 (50)	bank_country
Name	Bank's name.	VARCHAR2 (50)	bank_name
SwiftCode	Bank's SWIFT code. Unique address of the bank. Also known as the Bank Identification Code (BIC).	VARCHAR2 (50)	bank_swift_code

Batch Fields

Table 41 Batch Fields

Field Name	Definition	Data Type (Field Length)	SCMP Value
BatchDate	Date when the batch was sent to the processor.	Date	batch_date
BatchID	Identifier for the batch in which the transaction was sent.	VARCHAR2 (8)	batch_id
Status	Status of batch file.	VARCHAR2 (10)	status
SuccessFlag	Indicates whether batch file processing was successful.	VARCHAR	---

Bill To Fields

Table 42 Bill To Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
Address1	First line of the billing street address as it appears on the credit card issuer's records.	VARCHAR2 (400)	billTo_street1	bill_address1
Address2	Additional address information.	VARCHAR2 (400)	billTo_street2	bill_address1
City	City of the billing address.	VARCHAR2 (50)	billTo_city	bill_city
CompanyName	Name of the customer's company.	VARCHAR2 (60)	billTo_company	company_name
CompanyTaxID	Tax identification number of customer's company.	VARCHAR2 (9)	billTo_companyTaxID	bill_company_tax_id
Country	Country of the billing address.	VARCHAR2 (2)	billTo_country	bill_country
CustomerID	Your identifier for the customer.	VARCHAR2 (30)	billTo_customerID	customer_account_id
Email	Customer's email address, including the full domain name.	VARCHAR2 (1500)	billTo_email	customer_email
FirstName	First name of the billed customer.	VARCHAR2 60)	billTo_firstName	customer_firstname
HostName	DNS resolved hostname from billTo_ipAddress.	VARCHAR2 (255)	billTo_hostname	customer_hostname

Table 42 Bill To Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
IPAddress	Customer's IP address.	VARCHAR2 (15)	billTo_ipAddress	customer_ipaddress
LastName	Last name of the billed customer.	VARCHAR2 (60)	billTo_lastName	customer_lastname
MiddleName	Middle name of the billed customer.	VARCHAR2 (60)	billTo_middleName	customer_middlename
NameSuffix	Suffix of billed customer.	VARCHAR2 (60)	billTo_suffix	customer_suffix
PersonalID	Personal identifier. This field is supported only for Redecard in Brazil for CyberSource Latin American Processing. Set this field to the Cadastro de Pessoas Fisicas (CPF), which is required for AVS for Redecard in Brazil.	VARCHAR2 (40)	billTo_personalID	personal_id
Phone	Customer's phone number.	VARCHAR2 (100)	billTo_phoneNumber	customer_phone
State	State or province of the billing address.	VARCHAR2 (64)	billTo_state	bill_state
Title	Title of the billed customer.	VARCHAR2 (30)	billTo_title	customer_title
UserName	Customer's user name.	VARCHAR2 (30)	billTo_customerUserName	customer_username
Zip	Zip/Postal code for the billing address. The postal code must consist of 5 to 9 digits.	VARCHAR2 (10)	billTo_postalCode	bill_zip

Case Management Fields (DM)

Table 43 Case Management Fields (Decision Manager)

Field Name	Definition
ActiveNumberOfRules	Indicates the number of rules in use in the profile.
ActiveProfileDecision	Decision of active profile.
ActiveProfileName	Name of the active profile.
ActiveProfileScore	Score of the active profile.
ActiveRuleDecision	Summarizes the active rule decision.
ActiveRuleName	Name of active rule as it appears in Profile Editor.
ActiveRuleScore	Score of the active rules.
OwnerOrganization	Organization name of the reviewer assigned to the order.
OwnerUsername	Specific reviewer assigned to the order.
PassiveNumberOfRules	Indicates the number of rules in use in the profile.
PassiveProfileDecision	Decision of passive profile.
PassiveProfileName	Name of the passive profile.
PassiveProfileScore	Score of the passive profile.
PassiveRuleDecision	Summarizes the passive rule decision.
PassiveRuleName	Name of passive rule as it appears in Profile Editor.
PassiveRuleScore	Score of the passive rules.
Priority	Degree of importance assigned to the order.
Queue	Order queue selected.
ReviewDate	Date and time of final decision.
ReviewDecision	Summarizes final outcome for the order.
ReviewNotes	Comments made by reviewer about the order.

Chargeback and Retrieval Fields

Table 44 Chargeback and Retrieval Fields

Field Name	Definition	Data Type (Field Length)
AdjustmentAmount	Amount of the chargeback adjustment.	Number
AdjustmentCurrency	Currency of the chargeback adjustment.	VARCHAR2 (3)
AdjustmentARN	Association reference number.	VARCHAR2 (64)

Table 44 Chargeback and Retrieval Fields (Continued)

Field Name	Definition	Data Type (Field Length)
CaseIdentifier	Numerical identifier generated to represent a unique chargeback, representment, or other exception.	Number
CaseNumber	Processor-assigned case number.	VARCHAR2 (64)
CaseTime	The date that the case was opened.	Date
CaseType	Description of the case type.	VARCHAR
ChargebackAmount	Amount of the chargeback.	Number
ChargebackCurrency	Chargeback currency code.	VARCHAR2 (3)
ChargebackMessage	Text message from the issuer explaining the reason for the chargeback or other exception.	VARCHAR2 (64)
ChargebackReasonCode	Association chargeback reason code.	VARCHAR2 (10)
ChargebackReasonCode Description	Text description of the reason code.	VARCHAR2 (64)
ChargebackTime	The date that the chargeback was originated by the issuing bank.	Date
DocumentIndicator	Indicates whether or not there are associated documents. Possible values: <ul style="list-style-type: none"> ■ Y ■ N 	VARCHAR2 (1)
FeeAmount	Amount of the chargeback exception fee.	Number
FeeCurrency	Currency code for the chargeback exception fee.	VARCHAR2 (3)
FinancialImpact	Indicates whether or not there is a financial impact. Possible values: <ul style="list-style-type: none"> ■ Y ■ N 	VARCHAR2 (1)
FinancialImpactType	Debit, credit, or none.	VARCHAR2 (2)
MerchantCategoryCode	Four-digit number that the payment card industry uses to classify merchants into market segments.	VARCHAR2 (4)
PartialIndicator	Flag indicating whether the transaction is enabled for partial chargeback.	VARCHAR2 (1)
ResolutionTime	Resolution time in UTC.	Date

Table 44 Chargeback and Retrieval Fields (Continued)

Field Name	Definition	Data Type (Field Length)
ResolvedToIndicato	Indicates resolved to status of transaction. Possible values: <ul style="list-style-type: none"> ■ B (bank) ■ M (merchant) ■ S (split) ■ G (general ledger) 	VARCHAR2 (20)
RespondByDate	Date by which item must be submitted to the chargeback processor to allow sufficient time for representment.	Date
TransactionType	Capture type of the original transaction.	VARCHAR2 (6)

Check Fields

Table 45 Check Fields

Field Name	Definition	Data Type (Field Length)
BankTransitNumber	---	---
AccountEncoderID	Identifier for the bank that provided the customer's encoded account number.	VARCHAR2 (3)
SecCode	Authorization method used for the transaction.	VARCHAR2 (3)

Conversion Fields

Table 46 Conversion Fields

Field Name	Definition	Data Type (Field Length)
ConversionDate	Date order converted.	
NewDecision	Reviewer evaluation result.	
OriginalDecision	Order profile evaluation result.	
Profile	Order profile used to evaluate the order.	
Reviewer	Person who evaluated order originally marked for review.	
ReviewerComments	Additional information added by reviewer.	
Queue	Review queue originally assigned to order.	

Customer Fields (DM)

Table 47 Customer Fields (Decision Manager)

Field Name	Definition
BillingAddress1	First line of billing street address as it appears on credit card issuer's records.
BillingAddress2	Additional address information.
BillingCity	Billing address city.
BillingCompanyName	Customer's company name.
BillingCountry	Billing address country.
BillingEmail	Customer's email address.
BillingFirstName	First name of the billed customer.
BillingLastName	Last name of the billed customer.
BillingPhone	Customer's phone number.

Table 47 Customer Fields (Decision Manager) (Continued)

Field Name	Definition
BillingPostalCode	Billing address postal code.
BillingState	Billing address state or province.
CustomerID	Your identifier for the customer.
ShippingAddress1	First line of the shipping address.
ShippingAddress2	Second line of the shipping address.
ShippingCity	Shipping address city.
ShippingCompanyName	Recipient's company name.
ShippingCountry	Shipping address country.
ShippingFirstName	First name of the recipient.
ShippingLastName	Last name of the recipient.
ShippingPhone	Recipient's phone number.
ShippingPostalCode	Shipping address postal code.
ShippingState	Shipping address state or province.

Deposit Fields

Table 48 Deposit Fields

Field Name	Definition	Data Type (Field Length)
Amount	Amount of the deposit.	Number
Category	Category of the deposit.	VARCHAR2 (25)
Currency	Currency code of the deposit.	VARCHAR2 (3)
ExchangeRate	Exchange rate. Includes a decimal point and up to 4 decimal places.	Number
ExchangeRateDescription	Exchange rate description from the funding bank.	VARCHAR2 (64)
Identifier	Unique reference number for this deposit.	VARCHAR2 (64)
MerchantBankAcctLast4	Bank account number to which the funds transfer will be deposited. For security purposes, all but the last 4 digits are masked.	VARCHAR2 (4)
MerchantBankAcctName	Name used on the bank account.	VARCHAR2 (35)
MerchantBankCode	Routing number for the account to which the funds transfer will be deposited.	VARCHAR2 (35)
MerchantBankCountry	Country in which the bank is located. Use the two-character ISO Standard Country Codes.	VARCHAR2 (2)
MerchantBankName	Bank's name.	VARCHAR2 (35)
MerchantID	Merchant ID.	VARCHAR2 (30)
Method	Funds transfer method.	VARCHAR2 (25)
Status	Status of the deposit. Possible values: <ul style="list-style-type: none"> ■ S (success) ■ P (pending) ■ F (failed) 	VARCHAR2 (7)
Time	Deposit time for the transaction in UTC.	Date
TransferMessage	Deposit transfer message provided by the processor.	VARCHAR2 (64)
Type	Description of events included in this funds transfer.	VARCHAR2 (3)

Device Fields

Table 49 Device Fields

Field Name	Definition	Data Type (Field Length)
DeviceID	Identification number of device used for transaction.	VARCHAR2 (3)

Device Fingerprint Fields (DM)

Table 50 Device Fingerprint Fields (Decision Manager)

Field Name	Definition
BrowserLanguage	Comma-separated list of languages preferred or supported by the browser.
CookiesEnabled	Indicates if cookies are enabled in customer's browser.
DeviceFirstSeen	Date when the device was first encountered.
DeviceLatitude	Latitude of the GPS location of the device.
DeviceLongitude	Longitude of the GPS location of the device.
DeviceMatched	Longitude of the GPS location of the mobile device.
Fingerprint/DeviceFingerprint	Unique ID of a computer or other device.
FlashEnabled	Indicates if Flash is enabled in customer's browser.
FlashOperatingSystem	Device operating system as reported by Flash.
FlashVersion	Version of Flash installed on the device.
GPSAccuracy	Indicates the accuracy of the GPS location of the mobile device.
ImagesEnabled	Indicates if images are enabled in customer's browser.
Jailbreak/RootPrivileges	Indicates if a mobile device has root privileges.
Jailbreak/RootReason	Additional information describing elements on mobile device that triggered escalation to root privileges.
JavaScriptEnabled	Indicates if JavaScript is enabled in customer's browser.
ProfiledURL	URL of profiled page.
ProfilingDate/Time	Time of device profiling.
ProfilingDuration/RequestDuration	Total time in milliseconds to process the profiling request.
ProxyIPAddress	IP address of proxy if available.
ProxyIPAddressActivities	Actions associated with the proxy IP address.

Table 50 Device Fingerprint Fields (Decision Manager) (Continued)

Field Name	Definition
ProxyIPAddressAttributes	Characteristics associated with the proxy IP address.
ProxyServerType	Type of proxy server based on the HTTP header.
ScreenResolution	Screen resolution of the device.
SmartID	Device identifier generated from attributes collected during profiling.
SmartIDConfidenceLevel	Probability that the Smart ID is correctly identifying a returning device.
TimeOnPage	Time period in milliseconds that device profiling page displays on browser before it closes or user navigates away from the page.
TrueIPAddress	Customer's true IP address detected by the application.
TrueIPAddressActivities	Actions associated with the true IP address.
TrueIPAddressAttributes	Characteristics associated with the true IP address.
TrueIPAddressCity	City associated with the true IP address.
TrueIPAddressCountry	Country associated with the true IP address.
TypeofBrowserAgent	Indicates if a mobile device or a computer was used to initiate the session.

Emailage Fields (DM)

Table 51 Emailage Fields (Decision Manager)

Field Name	Definition
CompanyName	Name of company to which the email belongs.
DomainCategory	The category type for company's email domain.
DomainCompany	Domain of company to which the email belongs.
DomainCorporate	Indicates if domain is registered to a business.
DomainCountryCode	Domain of country code to which the email belongs.
DomainCreationDate	Creation date of the domain.
DomainCreationDate-DaysOld	Number of days since email domain was created.
DomainExists	Verifies if the email domain exists.
DomainName	The email address domain name.
DomainRisk	Provides risk level for the domain.
EmailCreationDate	Creation date of the email.
EmailCreationDate-DaysOld	Number of days since email account was created.
EmailExists	Verifies if email address exists.
EmailFirstSeenDate	The oldest time stamp found for records associated with email address.
EmailFirstSeenDate-DaysOld	Number of days since email was first seen.
EmailLocation	Location of the person who owns email address.
EmailNameMatch	Indicates status of the name of the customer matching the email owner.
EmailOwnerName	Name of the person who owns the email address.
EmailageReason	Provides information relevant to understanding the Emailage Risk Score.
EmailageReasonDescription	Provides information relevant to understanding the Emailage Risk Score.
EmailageRecommendation	Recommendation based on results of other Emailage fields.
EmailageRiskBand	Indicates the number associated with certain Emailage Score ranges.
EmailageScore	Proprietary algorithm that calculates the fraud risk associated with an email address.
FraudType	If multiple companies within the Emailage system marked the queried value as fraud, this field provides the most recent fraud type.
Gender	Gender of the person who owns the email address.
IP Postal	Postal code associated with the IP address.

Table 51 Emailage Fields (Decision Manager) (Continued)

Field Name	Definition
IPAnonymousProxy	Indicates if the user's IP address is an anonymous proxy.
IPCity	For U.S., city where the IP is located.
IPCountry	Name of the country associated with the IP.
IPRegion	For U.S., state where the IP is located.
IPReputation	Reputation of the proxy, indicates the likelihood that the user's IP address is an open proxy.
IPRiskLevel	Provides the fraud risk for the IP Address.
LastConfirmationDate	The last date the email address was queried in the Emailage system.
PhoneSyntaxValidation	Indicates if the phone syntax is valid.
SMLinks	Count of social media sites that match the queried email.
SocialMediaFriends	Total friends for the email owner located on social media sites.
SourceIndustry	If FraudType contains a value, this field provides the industry of the most recent company to mark the email as fraud or legitimate.
Title	Title of the email owner.
Totalhits	Number of times the email address was queried in the Emailage system in a 7 day period.
Uniquehits	Number of unique companies that queried the email address in the Emailage system in a 7 day period.

Event Fields

Table 52 Event Fields

Field Name	Definition	Data Type (Field Length)
Amount	Amount for the event.	Number (19)
CurrencyCode	Currency code for the event.	VARCHAR2 (5)
Event	Type of event that occurred for the transaction.	VARCHAR2 (20)
EventDate	Date in GMT format that the event occurred. This field can be null for some event types, such as Declined.	Date
ProcessorMessage	Additional information from the processor about the event, such as an error message or explanation.	VARCHAR2 (255)

Exception Fields

Table 53 Exception Fields

Field Name	Definition	Data Type (Field Length)
Action	Brief description of the action.	VARCHAR2 (20)
ClientID		---
CYBSExceptionID	Assigned exception ID number.	Number (18)
DccLookupStatus		---
DccExchangeRate		---
DccMarginRate		---
ExceptionAmount	Amount specified in the exception.	Number (19)
ExceptionAmountCurrency	Exception currency represented in ISO 4217:2008 alpha-3.	VARCHAR2 (255)
ExceptionCategory	Type of exception.	VARCHAR2 (20)
ExceptionDate	Date of exception.	Number (18)
ExceptionDescription		---
ExceptionDeviceHardwareRevision		---
ExceptionDeviceID		---
ExceptionDeviceOS		---
ExceptionDeviceOSVersion		---
ExceptionDeviceTerminalID		---
ExceptionMessage	Description of the exception.	VARCHAR2 (255)

Table 53 Exception Fields (Continued)

Field Name	Definition	Data Type (Field Length)
ExceptionReasonCode	Reason code for the error that occurred. This reason code is the same one that you receive in the reply or transaction receipt.	VARCHAR2 (60)
ExceptionReasonDescription	Description of exception reason.	VARCHAR2 (255)
ExceptionStatus	Current status of the transaction.	VARCHAR2 (30)
ExceptionStatusCode		---
ExceptionType	Type of exception.	Number (26)
FinancialStatus	Financial status of the transaction.	Number (5)
LastActionDate	Date of last action on the transaction.	Date
LocalCurrencyCode	Local currency code.	---
NextActionDate	Date of next action on the transaction.	Date
OriginalTransaction SubmissionDate	Date on which the transaction was submitted.	Date
PartnerMerchantID		---
PartnerMerchantName		---
PaymentNumber	Payment number.	VARCHAR2
ProcessorCaseID	Processor-assigned case number	VARCHAR2 (30)
ProcessorResponseCode	Code returned directly from the processor for the exception that occurred.	VARCHAR2 (12)
ReasonCode	Reason code for the exception that occurred.	VARCHAR2 (12)
RetryCount	Total number of payments that are pending in retry mode.	Number
SchemeOperator		---
SDKVersion		---
SettlementProcessor	Name of settlement processor.	VARCHAR2 (40)
StorageMechanism		---

Fee Fields

Table 54 Fee Fields

Field Name	Definition	Data Type (Field Length)
AcquirerInterchangeAmount	—	—
AssessmentAmount	Amount of the assessment.	Number
AssessmentCurrency	Currency of the assessment.	VARCHAR2 (3)
BillingCycle	Billing cycle of the merchant. Possible values: <ul style="list-style-type: none"> ■ daily ■ weekly ■ monthly 	VARCHAR2 (25)
BillingType	Billing type of the merchant. Possible values: <ul style="list-style-type: none"> ■ discount ■ interchangePlus ■ serviceFee ■ other 	VARCHAR2 (25)
ClearedInterchangeLevel	Code for the clearing level.	VARCHAR2 (3)
ConversionFee	Fee amount added for currency conversion.	—
ConversionFeeCurrency	—	—
DiscountAmount	DiscountRate *TransactionAmount. This value includes 4 decimal points.	Number
DiscountCurrency	Currency of the discount.	VARCHAR2 (3)
DiscountRate	Discount rate.	Number

Table 54 Fee Fields (Continued)

Field Name	Definition	Data Type (Field Length)
DowngradeReasonCode	Reason for downgrade. Possible values: <ul style="list-style-type: none"> ■ 1 : Transaction exceeded timeliness. ■ 2 : Authorization code is missing. ■ 8: POS entry mode does not qualify. ■ 9: POS condition code does not qualify. ■ A: POS terminal capability does not qualify. ■ D: Mail/phone/e-commerce indicator does not qualify. ■ K: Transaction cleared as intraregional. ■ L: Transaction cleared as interregional. ■ R: Reclassification. ■ U: UK domestic. ■ V: German domestic. ■ W: Transaction cleared as world signia. ■ X: Did not qualify at merchant price level 	VARCHAR2 (6)
ExchangeRate	—	—
GrossInterchangeAmount	—	—
InterchangeAmount	Final amount of transaction after the interchange rates are applied.	Number
InterchangeCurrency	ISO currency code for the currency of the clearing rate.	VARCHAR2 (3)
InterchangeRate	Interchange rate for the transaction.	Number
IssuerInterchangeAmount	—	—
MerchantID	—	—
OtherInterchangeAmount	—	—
PerItemFeeAmount	Fee for a single item.	Number
PerItemFeeCurrency	Currency for a single item fee.	VARCHAR2 (3)
PricedInterchangeLevel	Interchange flat rate that was assigned when you set up your account. This value includes 4 decimal points.	VARCHAR2 (3)
ReimbursementFee	—	—
ReimbursementFeeDebit CreditIndicator	—	—
ServiceFeeAmount	Amount of service fee for transaction.	Number
ServiceFeeAmountCcy	Currency of the service fee.	VARCHAR2 (3)

Table 54 Fee Fields (Continued)

Field Name	Definition	Data Type (Field Length)
ServiceFeeFixedAmount	Amount of the fixed service fee for the transaction.	Number
ServiceFeeFixedAmountCcy	Currency of the fixed service fee.	VARCHAR2 (3)
ServiceFeeRate	Percentage rate of the service fee.	Number
SettlementAmount	Amount of the settlement.	Number
SettlementCurrency	Currency of the settlement.	VARCHAR2 (3)
SettlementTime	Time the settlement was processed.	Date
SettlementTimeZone	Time zone of the settlement.	VARCHAR2 (6)
SourceDescriptor	—	VARCHAR2 (6)
TotalFeeAmount	Total amount of all fee transactions for the specified date range.	Number
TotalFeeCurrency	Currency for all fee transactions for the specified date range.	VARCHAR2 (3)
TransactionIntegrityFee	—	—
TransactionIntegrityFeeDebitCreditIndicator	—	—

Fee Summary Fields

Table 55 Fee Summary Fields

Field Name	Definition	Data Type (Field Length)
CardType	Card type.	---
Count	Count.	---
FeeDescription	Fee description.	---
FeeType	Fee type.	---
FundingCurrency	Currency in which fees applied.	---
PaymentMethod	Payment method used.	---
PercentageFee	Percentage fee.	---
PerItemFee	Fee charged per item.	---
TotalFeeAmount	Total fee amount.	---
TransactionAmount	Transaction amount.	---
TransactionType	Transaction type.	---

Funding Fields

Table 56 Funding Fields

Field Name	Definition	Data Type (Field Length)
CurrencyExchange Description	Exchange rate description from the processor.	VARCHAR2 (64)
CurrencyExchangeRate	Exchange rate for converting from transaction currency to funding currency.	Number
FeeAmount	Fee for the transaction.	Number
FeeCurrency	Fee currency represented in ISO 4217:2008 alpha-3.	VARCHAR2 (3)
FeeDescription	Fee description from the processor.	VARCHAR2 (64)
FundingAccountSuffix	Last 4 digits of funding account.	VARCHAR2 (40)
FundingAmount	Funding amount of the transaction.	Number
FundingBankCode	Bank code of the funding bank.	---
FundingBankCountry	Bank country of the funding bank represented in ISO 3166-1 alpha-3.	---
FundingBankName	Name of bank funding the transaction.	---
FundingCurrency	Funding currency represented in ISO 4217:2008 alpha-3.	VARCHAR2 (3)
FundingDate	Funding date of the transaction.	Date

Table 56 Funding Fields (Continued)

FundingIdentification Number	Funding identification for the funding of the transaction.	VARCHAR2 (64)
FundingProcessor Message	Funding response message from the processor.	VARCHAR2 (64)
FundingTransferMessage	Funding transfer message provided by the processor.	VARCHAR2 (64)
ProcessorResponseCode	Funding response code from the processor.	VARCHAR2 (10)
Status	Funding status. Possible values: <ul style="list-style-type: none"> ■ S (success) ■ P (pending) ■ F (failed) 	VARCHAR2 (10)

Fund Transfer Fields

Table 57 Fund Transfer Fields

Field Name	Definition	Data Type (Field Length)
BankCheckDigit	Code used to validate the customer's account number.	CHAR (2)
IbanIndicator	International Bank Account Number (IBAN).	CHAR (1)

Invoice Fields

Table 58 Invoice Fields

Field Name	Definition	Data Type (Field Length)
BillingGroupDescription	Description of the billing group.	VARCHAR2 (50)
NotProcessed	Number of unprocessed transactions.	Number
OrganizationID	Merchant ID.	VARCHAR2 (30)
PerformedServices	ICS service name.	VARCHAR2 (30)
Processed	Number of processed transactions.	Number
Total	Invoice count.	Number

Japanese Payment (JP) Fields

Table 59 Japanese Payment Fields

Field Name	Definition
Amount	Transaction grand total.
AuthForward	Name of Japanese acquirer that processed transaction. Available only for CCS (CAFIS) and JCN Gateway.
AuthorizationCode	Transaction authorization code.
CardSuffix	Last four digits of card.
Currency	Currency used in transaction.
CustomerFirstName	Customer first name.
CustomerLastName	Customer last name.
Date	Date of transaction.
Gateway	Name of gateway used to process transaction.
JPOInstallmentMethod	Number of payment installments (Japanese payment method only).

Table 59 Japanese Payment Fields (Continued)

Field Name	Definition
JPOPaymentMethod	Type of Japanese payment method used.
MerchantID	Gateway merchant identifier.
MerchantReferenceNumber	Merchant order reference or tracking number.
NetworkTokenTransType	Network token transaction type.
PaymentMethod	Method of payment.
RequestID	Client request identifier.
SubscriptionID	Customer profile identifier for requested service.
Time	Time of transaction.
TransactionReferenceNumber	Reference number used to reconcile gateway reports with processor reports.
TransactionType	Type of transaction.

Line Item Fields

Table 60 Line Item Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
FulfillmentType	Information about the product code used for the line item.	VARCHAR2 (2)	—	offer#_fulfillment_type
InvoiceNumber	Invoice number for order.	VARCHAR2 (30)	item_#_invoiceNumber	offer#_invoice_number
MerchantProductSku	Identification code for the product.	VARCHAR2 (255)	item_#_productSKU	offer#_merchant_product_sku
Number	Number of the line item in an order.	Number	—	—
ProductCode	Used to determine product category: electronic, handling, physical, service, or shipping.	VARCHAR2 (255)	item_#_productCode	offer#_product_code
ProductName	Name of product.	VARCHAR2 (255)	item_#_productName	offer#_product_name
Quantity	Quantity of product.	Number (12)	item_#_quantity	offer#_quantity
TaxAmount	Total tax to apply to the product.	Number (19)	item_#_taxAmount	offer#_tax_amount
UnitPrice	Per-item price of the product.	Number	item_#_unitPrice	offer#_amount

Mark As Suspect Fields (DM)

Table 61 Mark As Suspect Fields (Decision Manager)

Field Name	Definition
MarkingDate	Date the order was marked.
MarkingNotes	Notes about the customer or the order.
MarkingReason	Selected reason for marking the order.
MarkingUserName	Identity of the user marking the order.

Merchant-Defined Data Fields (DM)

Table 62 Merchant-Defined Data Fields (Decision Manager)

Field Name	Definition	Data Type (Field Length)
MerchantDefinedData1	Field that you can use to store information.	VARCHAR2 (1175)
MerchantDefinedData2	Field that you can use to store information.	VARCHAR2 (1175)
MerchantDefinedData3	Field that you can use to store information.	VARCHAR2 (1175)
MerchantDefinedData4	Field that you can use to store information.	VARCHAR2 (1175)

Merchant Defined Data Fields

Table 63 Merchant Defined Data Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
Merchant DefinedData_ field1	Fields that you can use to store information (Field1 - Field20).	VARCHAR2 (1175)	merchantDefinedData_ field1	merchant_defined_ data1

Order Fields (DM)

Table 64 Order Fields (Decision Manager)

Field Name	Definition
ConnectionMethod	Method by which order was sent to Decision Manger.
GiftWrap	Indicates if the customer requested gift wrapping for this purchase.
MerchantID	Merchant ID.
MerchantReferenceNumber	Order or tracking number.
Price	Price of each item.
ProductCode	Type of product in the offer.
ProductName	Name of the product.
ProductSKU	Merchant's product.
Quantity	Quantity of product being purchased.
ReasonCode	One-digit code that indicates if the entire request was successful.
ReplyCode	One-digit code that indicates if the entire request was successful.
ReplyFlag	One-word description of the result of the entire request.
ReplyMessage	Message that explains the reply flag.
RequestID	Identifier for the request generated by the client.
ReturnAccepted	Indicates if returns are accepted for this order.
ShippingMethod	Shipping method for the product.
TaxTax	Total tax to apply to the product.
TransactionDate	Date of transaction.

Payer Authentication Detail Request Fields

Table 65 Payer Authentication Detail Request Fields

Field Name	Definition
MerchantID	Merchant ID used for the transactions.
RequestID	Identifier for the transaction request.
TransactionDate	Date on which the transaction took place.
TransactionID	Identifier of transaction.
TransactionType	Transaction type.

Payer Authentication Request Fields

Table 66 Payer Authentication Request Fields

Field Name	Definition
AccountID	Account identifier.
AcquirerBin	Acquiring bank identification number.
CardExpiry	Card expiration.
Country	Country.
MerchantID	Merchant identifier.
MerchantName	Merchant name.
MerchantURL	Merchant URL.
PurchaseAmount	Purchase amount.
PurchaseDate	Purchase date.
PurchaseXID	Purchase XID.

Payer Authentication Response Fields

Table 67 Payer Authentication Response Fields

Field Name	Definition
AcquirerBin	Acquiring bank identification number.
AuthTime	Authorization time.
CAVV	CAVV.
ECI	Ecommerce indicator.
MerchantID	Merchant identifier.
PurchaseAmount	Purchase amount.
PurchaseDate	Purchase date.
PurchaseXID	Purchase XID.
TransactionStatus	Transaction status.

Payment Data Fields

Table 68 Payment Data Fields

Field Name	Definition	Data Type (Field Length)	SCMP Value
AAV_CAVV	Optional authentication data that you can receive after the customer is authenticated.	VARCHAR2 (3)	cavv

Table 68 Payment Data Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SCMP Value
ACHVerificationResult	Raw result of the ACH Verification service.	---	ecp_debit_verification_code_raw
ACHVerificationResult Mapped	Mapped result of the ACH Verification service.	---	ecp_debit_verification_code
AcquirerMerchantID	---	---	---
AcquirerMerchantNumber	Identifier that was assigned to you by your acquirer. This value must be printed on the receipt.	String (15)	---
Amount	Grand total for the order.	Number (19)	grand_total_amount
AuthIndicator	---	---	---
AuthorizationCode	Authorization code for the payment.	VARCHAR2 (15)	auth_code
AuthorizationType	Authorization type of the payment.	VARCHAR2 (1)	auth_type
AuthReversalAmount	---	---	---
AuthReversalResult	---	---	---
AVSResult	Raw code for Address Verification Service result for the payment.	VARCHAR2 (10)	auth_avs_raw
AVSResultMapped	Address Verification Service result for the payment.	VARCHAR2 (5)	auth_auth_avs
BalanceAmount	Remaining balance on the account.	Number (19)	account_balance
BalanceCurrencyCode	Currency of the remaining balance on the account.	VARCHAR2 (3)	account_balance_currency
BankAccountName	Name of account holder.	VARCHAR2 (90)	bank_account_name
BankCode	Bank code or sort code for the account if a bank account was used for the transaction.	VARCHAR2 (15)	bank_code
BatchFilesID	---	---	---
BinNumber	Bank identification number.	VARCHAR2 (6)	---
CardCategory	Type of card used in the transaction.	VARCHAR2 (10)	---
CardCategoryCode	Category code of card used in the transaction	---	---
CardPresent	Indicates whether the card is present at the time of the transaction.	String (1)	---

Table 68 Payment Data Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SCMP Value
CardVerificationMethod	---	---	---
CurrencyCode	Currency code for the payment.	VARCHAR2 (3)	currency
CustomerAccountID	---	---	---
CVResult	CVN result code.	---	auth_cv_result
DCCIndicator	Flag that indicates whether DCC is being used for the transaction.	VARCHAR2 (1)	dcc_indicator
ECI	Optional information that you can receive if you use the Payer Authentication service.	Number (5)	e_commerce_indicator
eCommerceIndicator	Type of eCommerce transaction.	CHAR (1)	---
EMVRequestFallback	Indicates that a fallback method was used to enter credit card information into the POS terminal.	String (5)	---
EVEmail	Mapped Electronic Verification response code for the customer's email address.	VARCHAR2 (5)	auth_ev_email
EVEmailRaw	Raw Electronic Verification response code from the processor for the customer's email address.	VARCHAR2 (10)	auth_ev_email_raw
EventType	Type of event that occurred for the transaction.	---	---
EVName	Mapped Electronic Verification response code for the customer's name.	VARCHAR2 (5)	auth_ev_name
EVNameRaw	Raw Electronic Verification response code from the processor for the customer's last name.	VARCHAR2 (10)	auth_ev_name_raw
EVPhoneNumber	Mapped Electronic Verification response code for the customer's phone number.	VARCHAR2 (5)	auth_ev_phone_number
EVPhoneNumberRaw	Raw Electronic Verification response code from the processor for the customer's phone number.	VARCHAR2 (10)	auth_ev_phone_number_raw

Table 68 Payment Data Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SCMP Value
EVPostalCode	Mapped Electronic Verification response code for the customer's postal code.	VARCHAR2 (5)	auth_ev_postal_code
EVPostalCodeRaw	Raw Electronic Verification response code from the processor for the customer's postal code.	VARCHAR2 (10)	auth_ev_postal_code_raw
EVStreet	Mapped Electronic Verification response code for the customer's street address.	VARCHAR2 (5)	auth_ev_street
EVStreetRaw	Raw Electronic Verification response code from the processor for the customer's street address.	VARCHAR2 (10)	auth_ev_street_raw
ExchangeRate	Exchange rate.	Number (27)	exchange_rate
ExchangeRateDate	Time stamp for the exchange rate.	Date	exchange_rate_timestamp
GrandTotal	Grand total amount for the order, including tax, for requests that do not contain payment information.	Number (19)	---
IssuerResponseCode	Additional authorization code that must be printed on the receipt when returned by the processor.	VARCHAR2 (15)	---
JpoJccaTerminalID	Unique terminal identifier provided by Japan Credit Card Association (JCCA).	---	jpo_jcca_terminal_id
JpoPaymentMethod	Indicates Japanese payment option that you are using	---	jpo_payment_method
MandateReferenceNumber	---	---	---
MerchantCategoryCode	Four-digit number that payment card industry uses to classify merchants into market segments.	---	merchant_category_code
NetworkCode	---	---	---
NumberOfInstallments	Total number of installments when making payments in installments.	VARCHAR2 (3)	installment_total_count
OriginalAmount	---	---	---
OriginalCurrency	---	---	---
PaymentProcessor	Name of payment processor.	VARCHAR2 (40)	payment_processor

Table 68 Payment Data Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SCMP Value
PaymentProductCode	Type of payment product used by the consumer to pay on a payment provider's site, such as installments or bank transfer	---	---
PaymentRequestID	Original request ID for the purchase.	Number (26)	---
PinType	Method that was used to verify the cardholder's identity.	Integer (1)	---
POSCatLevel	Type of cardholder-activated terminal	Non-negative Integer (1)	cat_level
POSEntryMode	Method of entering credit card information into the POS terminal.	String (11)	pos_entry_mode
POSEnvironment	Operating environment.	String (1)	pos_environment
POSTerminalCapability	POS terminal's capability.	---	terminal_capability
ProcessorMID	---	---	---
ProcessorResponseCode	The error message sent directly from the bank.	VARCHAR2 (60)	auth_auth_response response_code
ProcessorResponseID	Response ID sent from the processor.	VARCHAR2 (50)	---
ProcessorTID	Transaction identification (TID) that is used to identify and track a transaction throughout its life cycle.	VARCHAR2 (60)	terminal_id
ProcessorTransactionID	---	---	auth_processor_trans_id
RequestedAmount	Amount requested to be authorized.	Number (19)	auth_request_amount
RequestedAmountCurrency Code	Currency for the amount requested to be authorized.	VARCHAR2 (5)	auth_request_amount_ currency
RoutingNetworkType	Processor scheme used for routing the transaction.	String (1)	---
SalesSlipNumber	Transaction identifier that you generate.	---	sales_slip_number
ShopName	Name of the shop.	---	jpo_business_name_ alphanumeric
ShopNameKatakana	Shop name displayed in katakana characters.	---	jpo_business_name_ katakana
ShopNameLocal	Shop name displayed in local dialect.	---	jpo_business_name_ japanese

Table 68 Payment Data Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SCMP Value
SolutionType	Type of digital payment used. Valid values: 001 - 006 007	---	---
StoreAndForwardIndicator	When connectivity is unavailable, the client software that is installed on the POS terminal can store a transaction in its memory and send it for authorization when connectivity is restored.	String (5)	store_and_forward_indicator
SubMerchantCity	Submerchant's city.	---	submerchant_city
SubMerchantCountry	Submerchant's country.	---	submerchant_country
SubMerchantEmail	Submerchant's email address.	---	submerchant_email
SubMerchantID	Identifier assigned to submerchant.	---	submerchant_id
SubMerchantName	Submerchant's name.	---	submerchant_name
SubMerchantPhone	Submerchant's phone number.	---	submerchant_phone
SubMerchantPostalCode	Submerchant's Zip/Postal code.	---	submerchant_postal_code
SubMerchantState	Submerchant's state.	---	submerchant_state
SubMerchantStreet	First line of submerchant's street address.	---	submerchant_street
TargetAmount	Converted amount.	Number (19)	foreign_amount
TargetCurrency	Billing currency.	VARCHAR2 (3)	foreign_currency
TerminalIDAlternate	Identifier for an alternate terminal at your retail location.	String (8)	---
TotalTaxAmount	Total tax amount for all of the line items in the transaction.	Number (19)	total_tax_amount
TransactionRefNumber	Reference number for the transaction.	VARCHAR2 (60)	---
XID	Optional transaction identifier generated by Payer Authentication that you can receive when the customer is enrolled and when validation is successful.	VARCHAR2 (40)	xid

Payment Method Fields

Table 69 Payment Method Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
AccountEncoderID	—	—	AccountEncoder ID	account_encoder_id
AccountSuffix	Last four digits of the customer's payment account number.	VARCHAR2 (4)	card_suffix	customer_cc_number
AccountType	—	—	AccountType	ecp_account_type
BankAccountName	Bank's account name.	VARCHAR2 (90)	BankAccount Name	bank_account_name
BankCheckDigit	—	—	BankCheckDigit	bank_check_digit
BankCity	—	—	BankCity	bank_city
BankCode	Bank's code. Used for some countries when you are not using the IBAN. Contact Customer Support for required country-specific bank account information.	VARCHAR2 (15)	BankInfo_ bankCode	bank_code
BankCountry	—	—	BankCountry	bank_country
BankNumber	—	—	BankNumber	bank_number
BankTransit Number	—	—	BankTransit Number	ecp_rdfi
BoletoBarCode Number	Numeric representation of the boleto barcode.	VARCHAR2 (50)	---	boleto_payment_bar_ code_number
BoletoNumber	Boleto Bancário payment number.	VARCHAR2 (50)	boletoNumber	boleto_payment_ boleto_number
BranchCode	—	—	BranchCode	branch_code
CardCategory	Type of card used.	VARCHAR2 (10)	cardCategory	auth_card_category
CardCategoryCode	Code for card type used.	VARCHAR2 (10)	---	auth_card_category_ code
CardType	Type of card to authorize.	VARCHAR2 (5)	card_cardType	card_type
CheckNumber	Check number.	VARCHAR2 (10)	check_ checkNumber	ecp_check_no
EffectiveDate	—	—	effectiveDate	ecp_effective_date
ExpirationMonth	Two-digit month in which the credit card expires.	VARCHAR2 (4)	card_ expirationMonth	customer_cc_expmo

Table 69 Payment Method Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
ExpirationYear	Four-digit year in which the credit card expires.	VARCHAR2 (4)	card_expirationYear	customer_cc_expyr
IbanIndicator	—	—	IbanIndicator	
IssueNumber	Number of times a Maestro (UK Domestic) card has been issued to the account holder.	VARCHAR2 (5)	card_issueNumber	customer_cc_issue_number
MandateId	Identification reference for the direct debit mandate.	VARCHAR2 (35)	---	direct_debit_mandate_mandate_id
MandateType	Type of mandate.	VARCHAR2 (20)	---	---
NetworkToken TransType	—	—	NetworkToken TransType	network_token_trans_type
OverridePayment Method	—	—	—	—
SignatureDate	Date of signature.	Date	---	---
StartMonth	Month of the start of the Maestro (UK Domestic) card validity period.	VARCHAR2 (4)	card_startMonth	customer_cc_startmo
StartYear	Year of the start of the Maestro (UK Domestic) card validity period.	VARCHAR2 (4)	card_startYear	customer_cc_startyr
SwiftCode	—	—	SwiftCode	bank_swiftcode
TypeDescription	—	—	—	[DERIVED]
WalletType	Type of wallet.	VARCHAR2 (20)	partnerSolutionID	wallet_type

Payment Fields (DM)

Table 70 Payment Fields (Decision Manager)

Field Name	Definition
AccountSuffix	Last four digits of the customer's payment account number.
AuthEVAddress1	Mapped Electronic Verification response code for the customer's street address.
AuthEVEmail	Mapped Electronic Verification response code for the customer's email address.
AuthEVLastName	Mapped Electronic Verification response code for the customer's last name.
AuthEVPhone	Mapped Electronic Verification response code for the customer's phone number.
AuthEVPostalCode	Mapped Electronic Verification response code for the customer's postal code.
AVSResultMapped	Address Verification Service result for the payment.
CardBIN	Six-digit card issuer bank identification number.
CardBINCountry	Country associated with the origin of the card.
CardIssuer	Name of the bank.
CardScheme	Subtype of card account.
CardType	Type of payment card account.
CardVerificationResult	Raw result of the ACH Verification service.
ECommerceIndicator	Type of eCommerce transaction.
LocalCurrencyCode	Your local pricing currency code.
LocalOrderAmount	Amount in your original local pricing currency.
OrderAmount	Grand total amount or the individual line-item amounts.
OrderCurrency	Currency used for the order.

POS Terminal Exceptions Fields

Table 71 POS Terminal Exceptions Fields

Field Name	Definition	Data Type (Field Length)
AccountSuffix	—	—
Amount	—	—
BillToEmail	Email address of the user.	String (255)
CardVerificationMethod	Type of customer verification.	String (60)

Table 71 POS Terminal Exceptions Fields (Continued)

Field Name	Definition	Data Type (Field Length)
ClientID	Client identifier for an installation; generated by the operating system.	String (60)
CurrencyCode	—	—
DCCExchangeRate	Dynamic Currency Conversion exchange rate.	Decimal (22.4)
DCCLookupStatus	Lookup Status of Dynamic Currency Conversion.	String (255)
DCCMarginRate	Margin rate of Dynamic Currency Conversion.	Decimal (22.4)
DeviceHardwareRevision	Hardware revision printed on the back of the credit card reader.	String (60)
DeviceID	Serial number printed on the back of the credit card reader. Dashes are stripped from the serial number.	String (1024)
DeviceOS	Operating system of the device.	String (60)
DeviceOSVersion	Operating system version of the device.	String (30)
DeviceTerminalID	Terminal identifier assigned to the credit card reader; used by the clearing institute to identify credit card readers.	String (255)
ExceptionCategory	Status of the transaction.	String (255)
ExceptionDescription	Detailed description of the status of the transaction.	String (255)
ExceptionStatusCode	Code that represents the status of the transaction.	String (255)
ExpirationMO	—	—
ExpirationYR	—	—
FirstName	—	—
LastName	—	—
LocalCurrencyCode	Three-digit security code for the local currency.	String (3)
MerchantID	—	---
PartnerMerchantID	Three-digit identifier for the partner merchant.	String (3)
PartnerMerchantName	Name of the merchant that performed the transaction.	String (100)
PartnerOriginalTransaction ID	Unique identifier of the transaction.	String (60)

Table 71 POS Terminal Exceptions Fields (Continued)

Field Name	Definition	Data Type (Field Length)
ProcessorMID	Merchant identifier of the merchant that performed the transaction; as assigned by the clearing institute.	String (120)
POSTerminalException. RequestID	Unique identifier of the transaction processor; for debugging purposes.	Integer (26)
SchemeOperator	Scheme of the credit card.	String (60)
SDKVersion	Version of the software development kit (SDK).	String (30)
StorageMechanism	Source from which payment details have been collected.	String (60)
TerminalID	Terminal identifier of the merchant that performed the transaction.	String (60)
TransactionDate	—	---

Profile Fields

Table 72 Profile Fields

Field Name	Definition	Data Type (Field Length)
Name	Name of the profile.	VARCHAR2 (30)
ProfileDecision	Decision returned by the profile.	VARCHAR2 (255)
ProfileMode	Activity mode of the profile.	VARCHAR2 (1)
RuleDecision	Decision returned by the rule.	VARCHAR2 (255)
RuleName	Name of the rule.	VARCHAR2 (30)

Proof XML Fields

Table 73 Proof XML Fields

Field Name	Definition	Data Type (Field Length)
AcquirerBin	Acquiring bank identification number.	---
Date	Transaction date.	---
DirectoryServerURL	Directory server URL.	---
Enrolled	Enrollment indicator.	---
MerchantID	Merchant ID used for transaction.	---
Pan	Customer masked account number.	---
Password	Password.	---

Recipient Fields

Table 74 Recipient Fields

Field Name	Definition	Data Type (Field Length)
Address	Recipient street address.	---
City	Recipient city.	---
Country	Recipient country.	---
DOB	Recipient date of birth.	---
FirstName	Recipient first name.	---
LastName	Recipient last name.	---
MiddleInitial	Recipient name middle initial.	---
PhoneNumber	Recipient phone number.	---

Table 74 Recipient Fields (Continued)

PostalCode	Recipient postal code.	---
RecipientBillingAmount	Transaction billed amount.	Number (19)
RecipientBillingCurrency	Recipient billing currency.	CHAR (3)
ReferenceNumber	Recipient reference number.	---
State	Recipient state.	---

Request Fields

Table 75 Request Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
Comments	Optional comments that you can make about the subscription or customer profile.	VARCHAR2 (255)	Comments	comments
eCommerceIndicator	Transaction type.	---	---	e_commerce_indicator
linkToRequest	Value that links the current to the original authorization request. Used for partial authorizations and split shipments.	String (26)	linkToRequest	---
LocalizedrequestDate	---	---	[DERIVED]	[DERIVED]
MerchantID	Merchant ID used for the transactions.	VARCHAR2 (30)	---	---
MerchantReference Number	Merchant's order reference or tracking number.	Number (38)	Merchant ReferenceNumber	merchant_ref_number
PartnerOriginal TransactionID	Partner original transaction identifier.	---	---	partner_original_transaction_id
PartnerSDKVersion	Partner SDK version.	---	PartnerSDKVersion	partner_sdk_version
RequestID	Identifier for the transaction request.	Number (26)	RequestID	request_id
Source	Source of request.	---	Source	source
SubscriptionID	Identifier for the customer profile.	VARCHAR2 (26)	SubscriptionID	subscription_id
TerminalSerialNumber	---	---	TerminalSerial Number	terminal_serial_number

Table 75 Request Fields (Continued)

TransactionDate	Date on which the transaction took place.	Date	RequestDate	transaction_date
TransactionID	—	---	TransactionId	---
TransactionRefNumber	Transaction identifier.	---	Transaction ReferenceNumber	trans_ref_no
TransactionType	Transaction type.	---	---	---
User	Information about a user.	VARCHAR2 (30)	---	---
LocalizedRequestDate	Localized request date.	---	---	---

Risk Fields

Table 76 Risk Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
AppliedAVS	Indicates whether or not Address Verification Service rules were applied to the transaction.	---	---	---
AppliedCategoryGift	Importance of billing and shipping addresses in assessing the order. If you do not specify a value in your request, the server uses the default value for your merchant ID.	VARCHAR2 (1)	---	---
AppliedCategoryTime	Importance of time of day in assessing the order. If you do not specify a value in your request, the server uses the default value for your merchant ID.	VARCHAR2 (6)	---	---
AppliedCV	Indicates whether or not Card Verification was applied to the transaction.	VARCHAR2 (1)	---	---
AppliedHostHedge	Importance of email and IP addresses of the customer in assessing the order. If you do not specify a value in your request, the server uses the default value for your merchant ID.	VARCHAR2 (6)	---	---

Table 76 Risk Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
AppliedThreshold	Score threshold applied to the order.	Number (7)	---	---
AppliedTimeHedge	Importance of time of day in assessing the order. If you do not specify a value in your request, the server uses the default value for your merchant ID.	VARCHAR2 (6)	---	---
AppliedVelocityHedge	Importance of the number of orders from the customer in a specific time period in assessing the order. If you do not specify a value in your request, the server uses the default value for your merchant ID.	VARCHAR2 (6)	---	---
BinAccountType	Type of customer.	VARCHAR2 (2)	---	score_bin_account_type
BinCountry	Country (two-digit country code) associated with the BIN of the customer's card used for the payment.	VARCHAR2 (2)	---	score_bin_country
BinIssuer	Name of the bank or entity that issued the card account.	VARCHAR2 (128)	---	score_card_issuer
BinScheme	Subtype of card account.	VARCHAR2 (64)	---	score_card_scheme
CodeType	Category of information code returned for an order.	---	---	score_code_type
CodeValue	Description of the information code returned in the <CodeType> element.	---	---	---
ConsumerLoyalty	Indicates whether a loyalty program is used or the number of the loyalty reward account that is used.	VARCHAR2 (1)	---	---
ConsumerPassword Provided	Reserved for future use.	VARCHAR2 (1)	---	---
ConsumerPromotions	Reserved for future use.	VARCHAR2 (1)	---	---

Table 76 Risk Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
CookiesAccepted	Indicates whether the customer's Web browser accepts cookies. This field can contain one of the following values: <ul style="list-style-type: none"> ■ true: The customer's browser accepts cookies. ■ false: The customer's browser does not accept cookies. 	VARCHAR2 (1)	---	---
CookiesEnabled	Indicates whether cookies are enabled in the customer's browser.	VARCHAR2 (1)	deviceFingerprint_cookiesEnabled	score_device_fingerprint_cookies_enabled
DeviceFingerPrint	Indicates whether Device Fingerprint is used.	VARCHAR2 (80)	---	---
Factors	Information that affected the score of the order.	VARCHAR2 (100)	---	---
FlashEnabled	Indicates whether Flash is enabled in the customer's browser.	VARCHAR2 (1)	deviceFingerprint_flashEnabled	score_device_fingerprint_flash_enabled
GiftWrap	Reserved for future use.	VARCHAR2 (1)	---	---
HostSeverity	Risk associated with the customer's email domain.	Number (7)	---	---
ImagesEnabled	Indicates whether images are enabled in the customer's browser.	VARCHAR2 (1)	deviceFingerprint_imagesEnabled	score_device_fingerprint_images_enabled
IPCity	Name of the city decoded from the IP address used directly or indirectly by the customer to send the order.	VARCHAR2 (50)	---	score_ip_city
IPCountry	Name of the country decoded from the IP address used directly or indirectly by the customer to send the order.	VARCHAR2 (60)	---	score_ip_country
IPRoutingMethod	Routing method decoded from the IP address used directly or indirectly by the customer to send the order.	VARCHAR2 (30)	---	score_ip_routing_method

Table 76 Risk Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
IPState	Name of the state decoded from the IP address used directly or indirectly by the customer to send the order.	VARCHAR2 (20)	---	score_ip_state
JavascriptEnabled	Indicates whether JavaScript is enabled in the customer's browser.	VARCHAR2 (1)	deviceFingerprint_javascriptEnabled	score_device_fingerprint_javascript_enabled
LostPassword	Reserved for future use.	VARCHAR2 (1)	---	---
ProductRisk	Indicates the level of risk for the product. This field can contain one of the following values: <ul style="list-style-type: none"> ■ low: The product is associated with few chargebacks. ■ normal: The product is associated with a normal number of chargebacks. ■ high: The product is associated with many chargebacks. 	VARCHAR2 (6)	---	---
ProxyIPAddress	IP address of the proxy if it is available.	VARCHAR2 (64)	deviceFingerprint_proxyIPAddress	score_device_fingerprint_proxy_ipaddress
ProxyIPAddress Activities	Actions associated with the proxy IP address.	VARCHAR2 (255)	deviceFingerprint_proxyIPAddressActivities	score_device_fingerprint_proxy_ipaddress_activities
ProxyIPAddress Attributes	Characteristics associated with the proxy IP address.	VARCHAR2 (255)	deviceFingerprint_proxyIPAddressAttributes	score_device_fingerprint_proxy_ipaddress_attributes
ProxyServerType	Type of proxy server based on the HTTP header.	VARCHAR2 (12)	deviceFingerprint_proxyServerType	score_device_fingerprint_proxy_server_type
RepeatCustomer	Reserved for future use.	VARCHAR2 (1)	---	---

Table 76 Risk Fields (Continued)

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
ReturnsAccepted	Indicates whether returns are accepted for this order. This field can contain one of the following values: <ul style="list-style-type: none"> ■ true: Returns are accepted for this order. ■ false: Returns are not accepted for this order. 	VARCHAR2 (1)	---	---
Score	Total score calculated for the order.	Number	---	---
TimeLocal	Local time of order.	Date	---	score_time_local
TrueIPAddress	Customer's true IP address detected by the application.	VARCHAR2 (64)	deviceFingerprint_trueIPAddress	score_device_fingerprint_true_ipaddress
TrueIPAddressActivities	Actions associated with the true IP address.	VARCHAR2 (255)	deviceFingerprint_trueIPAddressActivities	score_device_fingerprint_true_ipaddress_activities
TrueIPAddressAttributes	Characteristics associated with the true IP address.	VARCHAR2 (255)	deviceFingerprint_trueIPAddressAttributes	score_device_fingerprint_true_ipaddress_attributes
TrueIPAddressCity	City associated with the true IP address.	VARCHAR2 (50)	deviceFingerprint_trueIPAddressCity	score_device_fingerprint_true_ipaddress_city
TrueIPAddressCountry	Country associated with the true IP address.	VARCHAR2 (2)	deviceFingerprint_trueIPAddressCountry	score_device_fingerprint_true_ipaddress_country

Sender Fields

Table 77 Sender Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Value	SCMP Value
Address	Sender address.	---	SenderAddress	sender_address
City	Sender city.	---	SenderCity	sender_city
Country	Sender country.	---	SenderCountry	sender_country

Table 77 Sender Fields (Continued)

DOB	Sender date of birth.	---	SenderDOB	sender_date_of_birth
FirstName	Sender first name.	---	SenderFirstName	sender_firstname
LastName	Sender last name.	---	SenderLastName	sender_lastname
MiddleInitial	Sender name middle initial.	---	SenderMiddleInitial	sender_middle_initial
PhoneNumber	Sender phone number.	---	SenderPhone Number	sender_phone_number
PostalCode	Sender postal code.	---	SenderPostalCode	sender_postal_code
SenderReference Number	Reference number generated by you that uniquely identifies the sender.	VARCHAR2 (16)	SenderReference Number	sender_reference_number
SourceOfFunds	Source of funds.	---	SenderSourceOf Funds	sender_source_of_funds
State	Sender state.	---	SenderState	sender_state

Settlement Fields

Table 78 Settlement Fields

Field Name	Definition	Data Type (Field Length)
SettlementAge	Settlement aging.	Number
SettlementAmount	Amount settled for transaction.	Number
SettlementCurrencyCode	Currency code applied to settlement.	VARCHAR2 (3)
SettlementDate	Date settlement applied.	Date
SourceResponseCode	Response code sent from source.	VARCHAR2 (10)
SourceResponseMessage	Response message sent from source.	VARCHAR2 (64)
Status	Settlement status. Possible values: <ul style="list-style-type: none"> ▪ S (success) ▪ P (pending) ▪ F (failed) 	VARCHAR2 (10)

Shipping Fields

Table 79 Shipping Fields

Field Name	Definition	Data Type (Field Length)	SCMP Values
Carrier	Carrier used to ship product.	VARCHAR2 (12)	
Method	Shipping method for the product.	VARCHAR2 (10)	shipping_method

Ship To Fields

Table 80 Ship To Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Values	SCMP Values
Address1	Shipping address first line.	VARCHAR2 (400 CHAR)	shipTo_Address1	ship_to_address1
Address2	Shipping address second line.	VARCHAR2 (400 CHAR)	shipTo_Address2	ship_to_address2
City	Shipping city.	VARCHAR2 (50 CHAR)	shipTo_city	ship_to_city
CompanyName	---	---	shipTo_companyName	---

Table 80 Ship To Fields (Continued)

Country	Shipping address country.	VARCHAR2 (60 CHAR)	shipTo_country	ship_to_country
FirstName	Recipient first name.	VARCHAR2 (60 CHAR)	shipTo_firstName	ship_to_firstname
LastName	Recipient last name.	VARCHAR2 (60 CHAR)	shipTo_lastName	ship_to_lastname
Phone	Recipient phone number.	VARCHAR2 (100 CHAR)	shipTo_phoneNumber	ship_to_phone
State	Shipping address state or province.	VARCHAR2 (25 CHAR)	shipTo_state	ship_to_state
Zip	Shipping address Zip/postal code.	VARCHAR2 (10 CHAR)	shipTo_postalCode	ship_to_postal_zip

Tax Fields

Table 81 Tax Fields

Field Name	Definition	Data Type (Field Length)	SOAPI Values	SCMP Values
Country	Credit card billing country. Use the two-character ISO Standard Country Codes. When shipTo_country is not provided, billTo_country is used in its place. When billTo_country is set to US or CA, billTo_postalCode and billTo_state are also required. It is your responsibility to determine whether a field is required for the transaction you are requesting.	String (15)	billTo_country	bill_country
CurrencyCode	---	String (5)	purchaseTotals_currency	currency
LineExemptAmount	---	---	---	---

Table 81 Tax Fields (Continued)

InvoiceDate	Date of the tax calculation. Use format YYYYMMDD. You can provide a date in the past if you are calculating tax for a refund and want to know what the tax was on the date the order was placed. You can provide a date in the future if you are calculating the tax for a future date, such as an upcoming tax holiday. Note The default is the date, in Pacific time, that the request is received. Keep this in mind if you are in a different time zone and want the tax calculated with the rates that apply on a specific date.	String (8)	invoiceHeader_ invoiceDate	invoice_date
JurisdictionCode	---	---	---	---
JurisdictionName	Free-text description of the jurisdiction for the item. For example, San Mateo County. Returned only if the show_tax_per_offer field is set to yes.	String (15)	tax_offer#_ jurisdiction#_name	---
JurisdictionType	Free-text description of the jurisdiction for the item. For example, San Mateo County. Returned only if the show_tax_per_offer field is set to yes.	String (15)	taxReply_item#_ jurisdiction0..n	---
LineItemAmount	Line Amount total.	String (15)	---	---
LineNo	---	String (15)	---	---
MerchantIdentifier	Merchant ID. Use the same merchant ID for evaluation, testing, and production.	String (30)	merchantID	merchant_id

Table 81 Tax Fields (Continued)

Merchant ReferenceCode	Merchant-generated order reference or tracking number.	String (50)	merchantReferenceCode	merchant_ref_number
PointOfOrder AcceptanceCity	This item-level field overrides the corresponding request-level field. This field is not used unless the item_#_orderAcceptanceState and item_#_orderAcceptanceCountry fields are present.	String (50)	item_#_orderAcceptanceCity	order_acceptance_city
PointOfOrder AcceptanceCountry	This item-level field overrides the corresponding request-level field. This field is not used unless the item_#_orderAcceptanceState and item_#_orderAcceptanceCity fields are present. Use the two-character ISO Standard CountryCodes.	String (2)	item_#_orderAcceptanceCountry	order_acceptance_country
PointOfOrder AcceptancePostal Code	Order acceptance ZIP/Postal Code.	String (10)	item_#_orderAcceptancePostalCode	order_acceptance_zip
PointOfOrder AcceptanceState Province	This item-level field overrides the corresponding request-level field. This field is not used unless the item_#_orderAcceptanceCity and item_#_orderAcceptanceCountry fields are present. Use the State, Province, and Territory Codes for the United States and Canada.	String (2)	item_#_orderAcceptanceState	order_acceptance_state

Table 81 Tax Fields (Continued)

PointOfOrderOrigin City	Order origin city. This field is not used unless the taxService_orderOriginState and taxService_orderOriginCountry fields are present.	String (50)	taxService_orderOriginCity	order_origin_state
PointOfOrderOrigin Country	This item-level field overrides the corresponding request-level field. This field is not used unless the item_number_orderAcceptanceState and item_number_orderAcceptanceCity fields are present. Use the two-character ISO Standard Country Codes.	String (2)	item_number_orderAcceptanceCountry	order_acceptance_country
PointOfOrderOrigin PostalCode	Order origin postal code. This field is not used unless the taxService_orderOriginCity, taxService_orderOriginState, and taxService_orderOriginCountry fields are present.	String (10)	taxService_orderOriginPostalCode	---
PointOfOrderOrigin StateProvince	Order origin state. This field is not used unless the taxService_orderOriginCity and taxService_orderOriginCountry fields are present. Use the State, Province, and Territory Codes for the United States and Canada.	String (2)	taxService_orderOriginState	order_origin_state

Table 81 Tax Fields (Continued)

ProductCode	Type of product. This value is used to determine the product category: electronic, handling, physical, service, or shipping. The default value is default. To use the tax calculation service, use values listed in the Tax Product Code Guide. For information about this document, contact Customer Support	String (20)	item_#_productCode	product_code
ProductName	Name of the product. Some services use this value for communication with the customer, so the name should clearly represent the product. For ccAuthService and ccCaptureService, required if item_#_productCode is not default or one of the values related to shipping and handling.	String (30)	item_#_productName	product_name
ProductSku	Product's identifier code. For ccAuthService and ccCaptureService, required if item_#_productCode is not default or one of the values related to shipping and handling.	String (30)	item_#_productSKU	merchant_product_sku
Quantity	Quantity of the product being purchased.	String (20)	item_#_quantity	quantity
Rate	Jurisdiction tax rate for the item.	String (15)	taxReply_item_#_jurisdiction_#_rate	tax_offer#_jurisdiction#_rate

Table 81 Tax Fields (Continued)

ReportingDate	Reporting date of any committed transaction. Defaults to current date if not provided. Also the default Tax Calculation Date unless a different date is specified in invoiceHeader_invoiceDate.	String (8)	taxService_reportingDate	tax_reporting_date
RequestIdentifier	Identifier for the request.	String (26)	requestId	request_id
ShipFromCity	City from which the order is shipped, which is used to determine tax rules and/or rates applied to the transaction based on sourcing. This field is used only when shipFrom_state and shipFrom_country are present.	String (50)	shipFrom_city	ship_from_city
ShipFromCountry	Country from which the product is shipped, which is used to determine tax rules and/or rates applied to the transaction based on sourcing. This item-level field overrides the corresponding request-level field. Use the two character ISO Standard Country Codes.	String (2)	item_#_shipFromCountry	ship_from_country
ShipFromPostal Code	Postal code from which the product is shipped, which is used to determine tax rules and/or rates applied to the transaction based on sourcing. This item-level field overrides the corresponding request-level field.	String (10)	item_#_shipFromPostalCode	ship_from_zip

Table 81 Tax Fields (Continued)

ShipFromState Province	State from which the order is shipped, which is used to determine tax rules and/or rates applied to the transaction based on sourcing. This field is used only when shipFrom_city and shipFrom_country are present. Use the State, Province, and Territory Codes for the United States and Canada.	String (2)	shipFrom_state	ship_from_state
ShipToCity	City of the shipping address. This field is used only when the shipTo_state and shipTo_country fields are present.	String (50)	shipTo_city	ship_to_city
ShipToCountry	Country of the shipping address. Use the two-character ISO Standard Country Codes. This field is used only when the ship_to_city and ship_to_state fields are present.	String (2)	ship_to_country	ship_to_country

Table 81 Tax Fields (Continued)

ShipToPostalCode	Postal code for the shipping address. The postal code must consist of 5 to 9 digits. When the shipping country is the U.S., the 9-digit postal code must follow this format: [5 digits][dash][4 digits] Example: 12345-6789 When the shipping country is Canada, the 6-digit postal code must follow this format: [alpha][numeric][alpha] [space] [numeric][alpha] [numeric] Example: A1B 2C3	String (10)	shipTo_postalCode	ship_to_zip
ShipToState Province	State or province of the shipping address. Use the State, Province, and Territory Codes for the United States and Canada. The default value for shipTo_state is billTo_state. This field is used only when the shipTo_city and shipTo_country fields are present.	String (2)	shipTo_state	ship_to_state
ShipToStreet	Street of the shipping address.	---	---	ship_to_address1
StateProvince	This item-level field overrides the corresponding request-level field. This field is not used unless the item_#_orderOriginCity and item_#_orderOriginCountry fields are present.	String (15)	item_#_orderOriginState	order_origin_state
TaxableAmount	---	---	---	---
TaxAmount	Total tax for all items.	String (15)	taxReply_totalTaxAmount	tax_total_tax

Table 81 Tax Fields (Continued)

TaxName	Name of the jurisdiction tax for the item. For example, CA State Tax.	String (15)	taxReply_item_#_jurisdiction#_taxName	tax_offer#_jurisdiction#_name
TransactionType	Sale/Refund. Based on refund indicator (refund or not).	---	---	---
UnitPrice	Per-item price of the product. This value cannot be negative.	String (15)	item_#_unitPrice	---

Token Fields

Table 82 Token Fields

Field Name	Definition	Data Type (Field Length)
NetworkTokenTransType	Network token transaction type.	---
TokenCode	Transaction token code.	VARCHAR (255)

Travel Fields (DM)

Table 83 Travel Fields (Decision Manager)

Field Name	Definition	Data Type (Field Length)
CompleteRoute	Concatenation of individual travel legs.	VARCHAR2 (255)
DepartureDateTime	First leg departure date and time.	Date
JourneyType	Type of travel.	VARCHAR2 (32)
Number	Passenger number.	
PassengerFirstName	Passenger's first name.	VARCHAR2 (60)
PassengerEmail	Passenger's email address, including the complete domain name.	VARCHAR2 (1500)
PassengerId	Ticketed passenger identifier.	VARCHAR2 (32)
PassengerLastName	Passenger's last name.	VARCHAR2 (60)
PassengerPhone	Passenger's phone number.	VARCHAR2 (100)
PassengerStatus	Company's passenger classification, such as frequent flyer program.	VARCHAR2 (32)
PassengerType	Passenger classification associated with the price of the ticket.	VARCHAR2 (32)

Velocity Morphing Fields (DM)

Table 84 Velocity Morphing Fields (Decision Manager)

Field Name	Description
Count	Velocity morphing count information.

Verify Enrollment Request Fields

Table 85 Verify Enrollment Request Fields

Field Name	Definition	Data Type (Field Length)
AcquirerBin	Acquiring bank identification number.	---
MerchantID	Merchant identifier.	---
Pan	Customer masked account number.	---

Verify Enrollment Response Fields

Table 86 Verify Enrollment Response Fields

Field Name	Definition	Data Type (Field Length)
AccountID	Account identifier.	---
AcsUrl	ACS URL.	---
Enrolled	Indicates enrollment verified.	---

Card Present Fields

The fields in the following table are available in the [Transaction Request](#) but only for card-present transactions.

Table 87 Card-Present Field Definitions for the Transaction Request Report

Field Name	Definition	Data Type and Field Length
Device.DeviceID	Value created by the client software that uniquely identifies the POS device. This value is provided by the client software that is installed on the POS terminal. This value is not sent to the processor but is used for reporting purposes. This field is supported only on American Express Direct and SIX.	String (32)
PaymentData.AcquirerMerchantNumber	Identifier that was assigned to you by your acquirer. This value must be printed on the receipt. This field is supported only on American Express Direct and SIX.	String (15)

Table 87 Card-Present Field Definitions for the Transaction Request Report

Field Name	Definition	Data Type and Field Length
PaymentData.CardPresent	<p>Indicates whether the card is present at the time of the transaction. Possible values:</p> <ul style="list-style-type: none"> ■ N: Card is not present. ■ Y: Card is present. 	String (1)
PaymentData.CardVerificationMethod	<p>Method that was used to verify the cardholder's identity. Possible values:</p> <ul style="list-style-type: none"> ■ 0: No verification ■ 1: Signature ■ 2: PIN <p>This field is supported only on American Express Direct, OmniPay Direct, and SIX.</p>	Integer (1)
PaymentData.EMVRequestFallback	<p>Indicates that a fallback method was used to enter credit card information into the POS terminal. When a technical problem prevents a successful exchange of information between a chip card and a chip-capable terminal:</p> <ol style="list-style-type: none"> 1 Swipe the card or key the credit card information into the POS terminal. 2 Use the pos_entryMode field to indicate whether the information was swiped or keyed. <p>Possible values:</p> <ul style="list-style-type: none"> ■ true: Fallback method was used. ■ false (default): Fallback method was not used. <p>This field is supported only on American Express Direct, Chase Paymentech Solutions, GPN, OmniPay Direct, and SIX.</p>	String (5)
PaymentData.IssuerResponseCode	<p>Additional authorization code that must be printed on the receipt when returned by the processor. This value is generated by the processor and is returned only for a successful transaction.</p> <p>This field is supported only on SIX.</p>	Varchar2 (15)

Table 87 Card-Present Field Definitions for the Transaction Request Report

Field Name	Definition	Data Type and Field Length
PaymentData.PinType	<p>Method that was used to verify the cardholder's identity. Possible values:</p> <ul style="list-style-type: none"> ■ 0: No verification ■ 1: Signature ■ 2: PIN <p>This field is supported only on American Express Direct, OmniPay Direct, and SIX.</p>	Integer (1)
PaymentData.POSCat Level	<p>Type of cardholder-activated terminal. Possible values:</p> <ul style="list-style-type: none"> ■ 1: Automated dispensing machine ■ 2: Self-service terminal ■ 3: Limited amount terminal ■ 4: In-flight commerce (IFC) terminal ■ 5: Radio frequency device ■ 6: Mobile acceptance terminal ■ 7: Electronic cash register ■ 8: E-commerce device at your location ■ 9: Terminal or cash register that uses a dial-up connection to the transaction processing network <p>Chase Paymentech Solutions Only values 1, 2, and 3 are supported.</p> <p>FDC Nashville Global Only values 7, 8, and 9 are supported.</p> <p>GPN Only values 6, 7, 8, and 9 are supported.</p> <p>TSYS Acquiring Solutions Only value 6 is supported</p>	Nonnegative integer (1)

Table 87 Card-Present Field Definitions for the Transaction Request Report

Field Name	Definition	Data Type and Field Length
PaymentData.POSEntry Mode	<p>Method of entering credit card information into the POS terminal. Possible values:</p> <ul style="list-style-type: none"> ■ <code>contact</code>: Read from direct contact with chip card. ■ <code>contactless</code>: Read from a contactless interface using chip data. ■ <code>keyed</code>: Manually keyed into POS terminal. This value is not supported on OmniPay Direct or SIX. ■ <code>msd</code>: Read from a contactless interface using magnetic stripe data (MSD). This value is not supported on OmniPay Direct. ■ <code>swiped</code>: Read from credit card magnetic stripe. <p>The <code>contact</code>, <code>contactless</code>, and <code>msd</code> values are supported only for Europay, Mastercard, and Visa (EMV) transactions.</p>	String (11)

Table 87 Card-Present Field Definitions for the Transaction Request Report

Field Name	Definition	Data Type and Field Length
PaymentData.POS Environment	<p>Operating environment. Possible values:</p> <ul style="list-style-type: none"> ■ 0: No terminal used, or unknown environment. ■ 1: On merchant premises, attended. ■ 2: On merchant premises, unattended, or cardholder terminal. Examples: oil, kiosks, self-checkout, home computer, mobile telephone, personal digital assistant (PDA). Cardholder terminal is supported only for Mastercard transactions. ■ 3: Off merchant premises, attended. Examples: portable POS devices at trade shows, at service calls, or in taxis. ■ 4: Off merchant premises, unattended, or cardholder terminal. Examples: vending machines, home computer, mobile telephone, PDA. Cardholder terminal is supported only for Mastercard transactions. ■ 5: On premises of cardholder, unattended. ■ 9: Unknown delivery mode. ■ S: Electronic delivery of product. Examples: music, software, or eTickets that are downloaded over the Internet. ■ T: Physical delivery of product. Examples: music or software that is delivered by mail or by courier. <p>For Mastercard transactions, the only valid values are 2 and 4.</p>	String (1)
PaymentData.Routing NetworkType		

Table 87 Card-Present Field Definitions for the Transaction Request Report

Field Name	Definition	Data Type and Field Length
PaymentData.StoreAndForwardIndicator	<p>When connectivity is unavailable, the client software that is installed on the POS terminal can store a transaction in its memory and send it for authorization when connectivity is restored. This value is provided by the client software that is installed on the POS terminal.</p> <p>This value is not sent to the processor but is used for reporting purposes.</p> <p>Possible values:</p> <ul style="list-style-type: none"> ■ Y (SCMP) / true (SO API) ■ N (SCMP) / false (SO API) <p>This field is supported only on American Express Direct and SIX.</p>	<p>String (1) (SCMP)</p> <p>String (5) (SO API)</p>
PaymentData.TerminalIDAlternate	<p>Identifier for an alternate terminal at your retail location. You define the value for this field.</p> <p>This field is supported only for Mastercard transactions on FDC Nashville Global. Use the pos_terminalID field to identify the main terminal at your retail location. If your retail location has multiple terminals, use this pos_terminalIDAlternate field to identify the terminal used for the transaction.</p> <p>This value is neither verified nor modified before it is passed to the processor.</p>	String (8)
Request.PartnerOriginalTransactionID	<p>Value that links the previous transaction to the current follow-on request. This value is assigned by the client software that is installed on the POS terminal, which makes it available to the terminal's software and to CyberSource. Use this value to reconcile transactions between CyberSource and the terminal's software.</p> <p>This value is not sent to the processor but is used for reporting purposes.</p> <p>This field is supported only on American Express Direct and SIX.</p>	String (32)

Table 87 Card-Present Field Definitions for the Transaction Request Report

Field Name	Definition	Data Type and Field Length
Reqst.PartnerSDKVersion	Version of the software installed on the POS terminal. This value is provided by the client software that is installed on the POS terminal. This value is not sent to the processor but is used for reporting purposes. This field is supported only on American Express Direct and SIX.	String (32)
Reqst.TerminalSerial Number	Terminal serial number assigned by the hardware manufacturer. This value is provided by the client software that is installed on the POS terminal. This value is not sent to the processor but is used for reporting purposes. This field is supported only on American Express Direct and SIX.	String (32)

Fields with Compound Values

Some reports contain different field names and headers from their legacy Business Center counterparts. In some cases, multiple fields have been combined into a single field with values separated by commas. For example, the `rcode`, `rflag`, and `rmsg` responses for each application have been combined into `ics_rcode`, `ics_rflag`, and `ics_rmsg`. If a transaction called the `ics_auth` and `ics_bill` applications, the `ics_rcode` field could contain 1,1.

Table 88 Fields with Compound Values

Application Fields		
Rcode	Rflag	Name
Rmsg		
Line Item Fields		
FulfillmentType	Quantity	UnitPrice
TaxAmount	MerchantProductSku	NameOfProduct
TypeOfProduct	InvoiceNumber	Number
Payment Method Fields		
CardType	ExpirationMonth	ExpirationYear
StartMonth	StartYear	IssueNumber
AccountSuffix	BoletoNumber	BoletoBarCodeNumber

Table 88 Fields with Compound Values (Continued)

CardCategory	CardCategoryCode	WalletType
CheckNumber	MandateId	MandateType
SignatureDate	EffectiveDate	AccountType
TypeDescription	OverridePaymentMethod	Type
Payment Data Fields		
AuthorizationType	AuthorizationCode	AVSResult
CurrencyCode	AVSResultMapped	CVResult
ProcessorResponseCode	NumberOfInstallments	ACHVerificationResult
ACHVerificationResultMapped	BalanceAmount	BalanceCurrencyCode
RequestedAmount	RequestedAmountCurrencyCode	EVEmail
EVEmailRaw	EVName	EVNameRaw
EVPhoneNumber	EVPhoneNumberRaw	EVStreet
EVStreetRaw	EVPostalCode	EVPostalCodeRaw
BinNumber	Amount	PaymentRequestID
PaymentProcessor	TotalTaxAmount	EventType
GrandTotal	ECI	AAV_CAVV
XID	TargetAmount	TargetCurrency
ExchangeRate	ExchangeRateDate	DCCIndicator
BankCode	BankAccountName	AuthIndicator
AuthReversalResult	AuthReversalAmount	CardPresent
POSEntryMode	EMVRequestFallback	TerminalIDAlternate
POSCatLevel	CardVerificationMethod	POSEnvironment
RoutingNetworkType	StoreAndForwardIndicator	PinType
IssuerResponseCode	AcquirerMerchantNumber	NetworkCode
MandateReferenceNumber	ProcessorTID	ProcessorTransactionID
ProcessorMID	PaymentProductCode	AcquirerMerchantID
SubMerchantCity	SubMerchantCountry	SubMerchantEmail
SubMerchantID	SubMerchantName	SubMerchantPhone
SubMerchantPostalCode	SubMerchantState	SubMerchantStreet
TransactionRefNumber	eCommerceIndicator	CustomerAccountID
BatchFilesID	SolutionType	AuthFactorCode
EMVServiceCode	AFTIndicator	SalesSlipNumber
JpoJccaTerminalID	JpoPaymentMethod	ShopName
ShopNameLocal	ShopNameKatakana	POSTerminalCapability
MerchantCategoryCode		

Frequently Asked Questions

This section covers common questions and scenarios you may encounter while using reports in the Business Center.

Can I order my fields in an XML downloadable report?

XML industry standards do not require field order to be specified. All industry standard XML parsers are compatible with unordered elements. For more information, see https://www.w3schools.com/xml/el_all.asp.

How soon will my generated report be ready?

Daily recurring reports are available for download within 6 hours of the report start time. Weekly, monthly, and one-time reports might take longer than 6 hours. Reports for partners may require longer than 6 hours to generate.

Is there a limit to the size of a generated report?

The report can be any size, but it might take more time to download depending on the file size and the user's network speed.

Where can I find report field descriptions?

Refer to [Chapter 5, Report Fields and Descriptions](#) for field descriptions.

Which report fields can I add to a report?

Refer to "[Fields and Descriptions for Downloadable Reports](#)," page 57, which contains a list of available fields in each report.

How can I identify declined authorizations in my reports?

In the Transaction Request Report, authorizations are recorded in the **ApplicationName** field as `ics_auth`. If the authorization was declined, the value in the **RCode** field will be 0. Additional information related to the decline can be found in the **RFlag** and the **RMsg** fields.

How do I interpret an authorization reply flag (rFlag)?

For more information, refer to [Reply Flags & Messages](#) on the Customer Support site.

What is the reporting cycle of the Invoice Summary Report?

The Invoice Summary Report contains transactions that happen between 12:00 a.m. on the first day of the month and 11:59:59 p.m. PST on the last day of the month.

Why can't I change the time and time zone of the Invoice Summary Report?

The Invoice Summary Report is designed to run on the same cycle as your monthly billing statement. This report is expected to contain the transactions that are billed for the month.

How can I get a one-time Invoice Summary report to cover the same period of time as my monthly invoice?

To create a one-time Invoice Summary report that reflects your monthly invoice, select the start date as the first day of the month; the end date as the last day of the month; and time zone as GMT.

Can I reconcile the Payment Batch Detail Report with the same report in old Business Center?

If you would like to configure your new Payment Batch Detail report to contain the same transactions that appear in the same report in old Business Center, schedule the report to begin at 12:00 a.m. PST. In this case, the two reports will contain the same transactions.

Is the Acquirer Reference Number (ARN) is reflected in any acquiring reports?

It is exposed as Transaction Reference Number in Business Center reports. GPN returns the ARN which is a combination of `trans_ref_no` with something specific from Global Payments,

Financial and Reconciliation Reports

Business Center enables both merchants processing credit card and/or alternate payments to generate reports containing financial/reconciliation data. For alternate payment merchants, reporting supports both direct merchants and those using financial service providers. For more information about payment processing for alternate payments, refer to the [Alternate Payment Services support documentation](#).



Note

Based on the acquirer and processor you use, one or more of the reports in this section may be available. Contact your representative for more information about which reports are applicable to your organization.

For instructions on creating report subscriptions and generating downloadable reports, see [Chapter 2, Create and Access Downloadable Reports](#).

Table 89 Financial / Reconciliation Reports

Report Name	Description
Aging Details	Displays transactions which have been settled but not funded, by age.
Chargeback and Retrieval Details	Reflects all chargeback activity. Each chargeback is displayed, and the report indicates if there was any financial impact.
Deposit Details	Displays what deposits and debits were made to the bank account. Each ACH item is displayed with an ACH description (Settlement, Chargeback, Fees, etc.), and whether the money was deposited or debited from the bank account.
Fee Details	Displays the Interchange, Discount, and Assessment fees for each transaction. Alternate payment merchants see Service Fees.
Funding Details	Lists all settled transactions from the daily batch.
Processor Settlement Details	All settlement responses sent by your acquirer, by transaction and status.
Net Funding	

Fields Available in Financial Reports

The following sections contain details for which fields are available in each report. For more information about specific fields, including descriptions, field type and length, see [Chapter 5, Report Fields and Descriptions](#).

Aging Details Report

Table 90 Fields Available in the Aging Details Report

Application Fields		
Name	Rcode	Rflag
Rmsg		
BankInfo Fields		
Address	BranchCode	City
Country	Name	SwiftCode
BillTo Fields		
Address1	Address2	City
CompanyName	CompanyTaxID	Country
CustomerID	Email	FirstName
HostName	IPAddress	LastName
MiddleName	NameSuffix	PersonalID
Phone	State	Title
UserName	Zip	
Check Fields		
AccountEncoderID	SecCode	
Device Fields		
DeviceID		
FundTransfer Fields		
BankCheckDigit	IbanIndicator	
LineItems Fields		
FulfillmentType	InvoiceNumber	MerchantProductSku
Number	ProductCode	ProductName
Quantity	TaxAmount	UnitPrice
MerchantDefinedData Fields		

Table 90 Fields Available in the Aging Details Report (Continued)

Field1 - Field20		
PaymentData Fields		
AAV_CAVV	ACHVerificationResult	ACHVerificationResult Mapped
AVSResult	AVSResultMapped	Amount
AuthIndicator	AuthReversalAmount	AuthReversalResult
AuthorizationCode	AuthorizationType	BalanceAmount
BalanceCurrencyCode	BinNumber	CVResult
CardCategory	CardCategoryCode	CurrencyCode
DCCIndicator	ECI	EVEmail
EVEmailRaw	EVName	EVNameRaw
EVPhoneNumber	EVPhoneNumberRaw	EVPostalCode
EVPostalCodeRaw	EVStreet	EVStreetRaw
EventType	ExchangeRate	ExchangeRateDate
GrandTotal	NetworkTransactionID	NumberOfInstallments
PaymentProcessor	PaymentProductCode	PaymentRequestID
ProcessorResponseCode	ProcessorResponseID	ProcessorTID
RequestedAmount	RequestedAmountCurrency Code	TargetAmount
TargetCurrency	TotalTaxAmount	TransactionRefNumber
XID		
PaymentMethod Fields		
AccountSuffix	BankAccountName	BankCode
BoletoBarCodeNumber	BoletoNumber	CardType
CheckNumber	ExpirationMonth	ExpirationYear
IssueNumber	MandateID	MandateType
SignatureDate	StartMonth	StartYear
WalletType		
Profile Fields		
Name	ProfileDecision	ProfileMode
RuleDecision	RuleName	
Recipient Fields		
RecipientBillingAmount	RecipientBillingCurrency	
Request Fields		
Comments	MerchantID (*)	MerchantReferenceNumber
RequestID (*)	Source	SubscriptionID
TransactionDate (*)	User	

Table 90 Fields Available in the Aging Details Report (Continued)

Risk Fields		
AppliedAVS	AppliedCV	AppliedCategoryGift
AppliedCategoryTime	AppliedHostHedge	AppliedThreshold
AppliedTimeHedge	AppliedVelocityHedge	BinAccountType
BinCountry	BinIssuer	BinScheme
CodeType	CodeValue	ConsumerLoyalty
ConsumerPasswordProvided	ConsumerPromotions	CookiesAccepted
CookiesEnabled	DeviceFingerPrint	Factors
FlashEnabled	GiftWrap	HostSeverity
IPCity	IPCountry	IPRoutingMethod
IPState	ImagesEnabled	JavascriptEnabled
LostPassword	ProductRisk	ProxyIPAddress
ProxyIPAddressActivities	ProxyIPAddressAttributes	ProxyServerType
RepeatCustomer	ReturnsAccepted	Score
TimeLocal	TrueIPAddress	TrueIPAddressAttributes
TrueIPAddressCity	TrueIPAddressCountry	TrueIPAddressActivities
Settlement Fields		
SettlementAge (*)	SettlementAmount (*)	SettlementCurrencyCode (*)
SettlementDate (*)	SourceResponseCode	SourceResponseMessage
Status		
Sender Fields		
SenderReferenceNumber		
ShipTo Fields		
Address1	Address2	City
Country	FirstName	LastName
Phone	State	Zip
Shipping Fields		
Carrier	Method	
Token Fields		
TokenCode		
Travel Fields		
CompleteRoute	DepartureDateTime	JourneyType
Number	PassengerEmail	PassengerFirstName
PassengerId	PassengerLastName	PassengerPhone
PassengerStatus	PassengerType	

Chargeback and Retrieval Details Report

Table 91 Fields Available in the Chargeback and Retrieval Details Report

Application Fields		
Name	Rcode	Rflag
Rmsg		
BankInfo Fields		
Address	BranchCode	City
Country	Name	SwiftCode
BillTo Fields		
Address1	Address2	City
CompanyName	CompanyTaxID	Country
CustomerID	Email	FirstName
HostName	IPAddress	LastName
MiddleName	NameSuffix	PersonalID
Phone	State	Title
UserName	Zip	
ChargebackAndRetrieval Fields		
ARN	AdjustmentAmount	AdjustmentCurrency
CaseIdentifier	CaseNumber (*)	CaseTime (*)
CaseType (*)	ChargebackAmount (*)	ChargebackCurrency (*)
ChargebackMessage	ChargebackReasonCode	ChargebackReasonCodeDescription
ChargebackTime (*)	DocumentIndicator	FeeAmount
FeeCurrency	FinancialImpact (*)	FinancialImpactType
MerchantCategoryCode	PartialIndicator	ResolutionTime
ResolvedToIndicator	RespondByDate	TransactionType (*)
Check Fields		
AccountEncoderID	SecCode	
Device Fields		
DeviceID		
FundTransfer Fields		
BankCheckDigit	IbanIndicator	
LineItems Fields		
FulfillmentType	InvoiceNumber	MerchantProductSku
Number	ProductCode	ProductName
Quantity	TaxAmount	UnitPrice
MerchantDefinedData Fields		

Table 91 Fields Available in the Chargeback and Retrieval Details Report

Field1 - Field20		
PaymentData Fields		
AAV_CAVV	ACHVerificationResult	ACHVerificationResult Mapped
AVSResult	AVSResultMapped	Amount
AuthIndicator	AuthReversalAmount	AuthReversalResult
AuthorizationCode	AuthorizationType	BalanceAmount
BalanceCurrencyCode	BinNumber	CVResult
CardCategory	CardCategoryCode	CurrencyCode
DCCIndicator	ECI	EVEmail
EVEmailRaw	EVName	EVNameRaw
EVPhoneNumber	EVPhoneNumberRaw	EVPostalCode
EVPostalCodeRaw	EVStreet	EVStreetRaw
EventType	ExchangeRate	ExchangeRateDate
GrandTotal	NetworkTransactionID	NumberOfInstallments
PaymentProcessor	PaymentProductCode	PaymentRequestID
ProcessorResponseCode	ProcessorResponseID	ProcessorTID
RequestedAmount	RequestedAmountCurrency Code	TargetAmount
TargetCurrency	TotalTaxAmount	TransactionRefNumber
XID		
PaymentMethod Fields		
AccountSuffix	BankAccountName	BankCode
BoletoBarCodeNumber	BoletoNumber	CardType
CheckNumber	ExpirationMonth	ExpirationYear
IssueNumber	MandateID	MandateType
SignatureDate	StartMonth	StartYear
WalletType		
Profile Fields		
Name	ProfileDecision	ProfileMode
RuleDecision	RuleName	
Recipient Fields		
RecipientBillingAmount	RecipientBillingCurrency	
Request Fields		
Comments	MerchantID (*)	MerchantReferenceNumber
RequestID (*)	Source	SubscriptionID
TransactionDate (*)	User	

Table 91 Fields Available in the Chargeback and Retrieval Details Report

Risk Fields		
AppliedAVS	AppliedCV	AppliedCategoryGift
AppliedCategoryTime	AppliedHostHedge	AppliedThreshold
AppliedTimeHedge	AppliedVelocityHedge	BinAccountType
BinCountry	BinIssuer	BinScheme
CodeType	CodeValue	ConsumerLoyalty
ConsumerPasswordProvided	ConsumerPromotions	CookiesAccepted
CookiesEnabled	DeviceFingerPrint	Factors
FlashEnabled	GiftWrap	HostSeverity
IPCity	IPCountry	IPRoutingMethod
IPState	ImagesEnabled	JavascriptEnabled
LostPassword	ProductRisk	ProxyIPAddress
ProxyIPAddressActivities	ProxyIPAddressAttributes	ProxyServerType
RepeatCustomer	ReturnsAccepted	Score
TimeLocal	TrueIPAddress	TrueIPAddressAttributes
TrueIPAddressCity	TrueIPAddressCountry	TrueIPAddressActivities
Sender Fields		
SenderReferenceNumber		
ShipTo Fields		
Address1	Address2	City
Country	FirstName	LastName
Phone	State	Zip
Shipping Fields		
Carrier	Method	
Token Fields		
TokenCode		
Travel Fields		
CompleteRoute	DepartureDateTime	JourneyType
Number	PassengerEmail	PassengerFirstName
PassengerId	PassengerLastName	PassengerPhone
PassengerStatus	PassengerType	

Deposit Details Report

Table 92 Fields Available in the Deposit Details Report

Deposit Fields		
Amount (*)	Category (*)	Currency (*)
ExchangeRate	ExchangeRateDescription	Identifier (*)
MerchantBankAcctLast4	MerchantBankAcctName	MerchantBankCode
MerchantBankCountry	MerchantBankName	MerchantID (*)
Method (*)	Status (*)	Time (*)
TransferMessage	Type (*)	

Fee Details Report

Table 93 Fields Available in the Fee Details Report

Application Fields		
Name	Rcode	Rflag
Rmsg		
BankInfo Fields		
Address	BranchCode	City
Country	Name	SwiftCode
BillTo Fields		
Address1	Address2	City
CompanyName	CompanyTaxID	Country
CustomerID	Email	FirstName
HostName	IPAddress	LastName
MiddleName	NameSuffix	PersonalID
Phone	State	Title
UserName	Zip	
Check Fields		
AccountEncoderID	SecCode	
Device Fields		
DeviceID		
Fee Fields		
AssessmentAmount (*)	AssessmentCurrency (*)	BillingCycle
BillingType (*)	ClearedInterchangeLevel	DiscountAmount (*)
DiscountCurrency (*)	DiscountRate	DowngradeReasonCode
InterchangeAmount (*)	InterchangeCurrency (*)	InterchangeRate

Table 93 Fields Available in the Fee Details Report (Continued)

PerItemFeeAmount	PerItemFeeCurrency	PricedInterchangeLevel
ServiceFeeAmount	ServiceFeeAmountCcy	ServiceFeeFixedAmount
ServiceFeeFixedAmountCcy	ServiceFeeRate	SettlementAmount (*)
SettlementCurrency (*)	SettlementTime (*)	SettlementTimeZone (*)
SourceDescriptor	TotalFeeAmount (*)	TotalFeeCurrency (*)
FundTransfer Fields		
BankCheckDigit	IbanIndicator	
LineItems Fields		
FulfillmentType	InvoiceNumber	MerchantProductSku
Number	ProductCode	ProductName
Quantity	TaxAmount	UnitPrice
MerchantDefinedData Fields		
Field1 - Field20		
PaymentData Fields		
AAV_CAVV	ACHVerificationResult	ACHVerificationResult Mapped
AVSResult	AVSResultMapped	Amount
AuthIndicator	AuthReversalAmount	AuthReversalResult
AuthorizationCode	AuthorizationType	BalanceAmount
BalanceCurrencyCode	BinNumber	CVResult
CardCategory	CardCategoryCode	CurrencyCode
DCCIndicator	ECI	EVEmail
EVEmailRaw	EVName	EVNameRaw
EVPhoneNumber	EVPhoneNumberRaw	EVPostalCode
EVPostalCodeRaw	EVStreet	EVStreetRaw
EventType	ExchangeRate	ExchangeRateDate
GrandTotal	NetworkTransactionID	NumberOfInstallments
PaymentProcessor	PaymentProductCode	PaymentRequestID
ProcessorResponseCode	ProcessorResponseID	ProcessorTID
RequestedAmount	RequestedAmountCurrency Code	TargetAmount
TargetCurrency	TotalTaxAmount	TransactionRefNumber
XID		
PaymentMethod Fields		
AccountSuffix	BankAccountName	BankCode
BoletoBarCodeNumber	BoletoNumber	CardType
CheckNumber	ExpirationMonth	ExpirationYear

Table 93 Fields Available in the Fee Details Report (Continued)

IssueNumber	MandateId	MandateType
SignatureDate	StartMonth	StartYear
WalletType		
Profile Fields		
Name	ProfileDecision	ProfileMode
RuleDecision	RuleName	
Recipient Fields		
RecipientBillingAmount	RecipientBillingCurrency	
Request Fields		
Comments	MerchantID (*)	MerchantReferenceNumber
RequestID (*)	Source	SubscriptionID
TransactionDate (*)	User	
Risk Fields		
AppliedAVS	AppliedCV	AppliedCategoryGift
AppliedCategoryTime	AppliedHostHedge	AppliedThreshold
AppliedTimeHedge	AppliedVelocityHedge	BinAccountType
BinCountry	BinIssuer	BinScheme
CodeType	CodeValue	ConsumerLoyalty
ConsumerPasswordProvided	ConsumerPromotions	CookiesAccepted
CookiesEnabled	DeviceFingerPrint	Factors
FlashEnabled	GiftWrap	HostSeverity
IPCity	IPCountry	IPRoutingMethod
IPState	ImagesEnabled	JavascriptEnabled
LostPassword	ProductRisk	ProxyIPAddress
ProxyIPAddressActivities	ProxyIPAddressAttributes	ProxyServerType
RepeatCustomer	ReturnsAccepted	Score
TimeLocal	TrueIPAddress	TrueIPAddressAttributes
TrueIPAddressCity	TrueIPAddressCountry	TrueIPAddressActivities
Sender Fields		
SenderReferenceNumber		
ShipTo Fields		
Address1	Address2	City
Country	FirstName	LastName
Phone	State	Zip
Shipping Fields		
Carrier	Method	

Table 93 Fields Available in the Fee Details Report (Continued)

Token Fields		
TokenCode		
Travel Fields		
CompleteRoute	DepartureDateTime	JourneyType
Number	PassengerEmail	PassengerFirstName
PassengerId	PassengerLastName	PassengerPhone
PassengerStatus	PassengerType	

Funding Details Report

Table 94 Fields Available in the Funding Details Report

Application Fields		
Name	Rcode	Rflag
Rmsg		
BankInfo Fields		
Address	BranchCode	City
Country	Name	SwiftCode
BillTo Fields		
Address1	Address2	City
CompanyName	CompanyTaxID	Country
CustomerID	Email	FirstName
HostName	IPAddress	LastName
MiddleName	NameSuffix	PersonalID
Phone	State	Title
UserName	Zip	
Check Fields		
AccountEncoderID	SecCode	
Device Fields		
DeviceID		
Funding Fields		
CurrencyExchange Description	CurrencyExchangeRate	FeeAmount
FeeCurrency	FeeDescription	FundingAmount (*)
FundingCurrency (*)	FundingDate (*)	FundingProcessorMessage
ProcessorResponseCode	Status	

Table 94 Fields Available in the Funding Details Report (Continued)

FundTransfer Fields		
BankCheckDigit	IbanIndicator	
LineItems Fields		
FulfillmentType	InvoiceNumber	MerchantProductSku
Number	ProductCode	ProductName
Quantity	TaxAmount	UnitPrice
MerchantDefinedData Fields		
Field1 - Field20		
PaymentData Fields		
AAV_CAVV	ACHVerificationResult	ACHVerificationResult Mapped
AVSResult	AVSResultMapped	Amount
AuthIndicator	AuthReversalAmount	AuthReversalResult
AuthorizationCode	AuthorizationType	BalanceAmount
BalanceCurrencyCode	BinNumber	CVResult
CardCategory	CardCategoryCode	CurrencyCode
DCCIndicator	ECI	EVEmail
EVEmailRaw	EVName	EVNameRaw
EVPhoneNumber	EVPhoneNumberRaw	EVPostalCode
EVPostalCodeRaw	EVStreet	EVStreetRaw
EventType	ExchangeRate	ExchangeRateDate
GrandTotal	NetworkTransactionID	NumberOfInstallments
PaymentProcessor	PaymentProductCode	PaymentRequestID
ProcessorResponseCode	ProcessorResponseID	ProcessorTID
RequestedAmount	RequestedAmountCurrency Code	TargetAmount
TargetCurrency	TotalTaxAmount	TransactionRefNumber
XID		
PaymentMethod Fields		
AccountSuffix	BankAccountName	BankCode
BoletoBarCodeNumber	BoletoNumber	CardType
CheckNumber	ExpirationMonth	ExpirationYear
IssueNumber	MandateId	MandateType
SignatureDate	StartMonth	StartYear
WalletType		
Profile Fields		
Name	ProfileDecision	ProfileMode

Table 94 Fields Available in the Funding Details Report (Continued)

RuleDecision	RuleName	
Recipient Fields		
RecipientBillingAmount	RecipientBillingCurrency	
Request Fields		
Comments	MerchantID (*)	MerchantReferenceNumber
RequestID (*)	Source	SubscriptionID
TransactionDate (*)	User	
Risk Fields		
AppliedAVS	AppliedCV	AppliedCategoryGift
AppliedCategoryTime	AppliedHostHedge	AppliedThreshold
AppliedTimeHedge	AppliedVelocityHedge	BinAccountType
BinCountry	BinIssuer	BinScheme
CodeType	CodeValue	ConsumerLoyalty
ConsumerPasswordProvided	ConsumerPromotions	CookiesAccepted
CookiesEnabled	DeviceFingerPrint	Factors
FlashEnabled	GiftWrap	HostSeverity
IPCity	IPCountry	IPRoutingMethod
IPState	ImagesEnabled	JavascriptEnabled
LostPassword	ProductRisk	ProxyIPAddress
ProxyIPAddressActivities	ProxyIPAddressAttributes	ProxyServerType
RepeatCustomer	ReturnsAccepted	Score
TimeLocal	TrueIPAddress	TrueIPAddressAttributes
TrueIPAddressCity	TrueIPAddressCountry	TrueIPaddressActivities
Sender Fields		
SenderReferenceNumber		
ShipTo Fields		
Address1	Address2	City
Country	FirstName	LastName
Phone	State	Zip
Shipping Fields		
Carrier	Method	
Token Fields		
TokenCode		
Travel Fields		
CompleteRoute	DepartureDateTime	JourneyType
Number	PassengerEmail	PassengerFirstName

Table 94 Fields Available in the Funding Details Report (Continued)

PassengerId	PassengerLastName	PassengerPhone
PassengerStatus	PassengerType	

Settlement Details Report

Table 95 Fields Available in the Settlement Details Report

Application Fields		
Name	Rcode	Rflag
Rmsg		
BankInfo Fields		
Address	BranchCode	City
Country	Name	SwiftCode
BillTo Fields		
Address1	Address2	City
CompanyName	CompanyTaxID	Country
CustomerID	Email	FirstName
HostName	IPAddress	LastName
MiddleName	NameSuffix	PersonalID
Phone	State	Title
UserName	Zip	
Check Fields		
AccountEncoderID	SecCode	
Device Fields		
DeviceID		
FundTransfer Fields		
BankCheckDigit	IbanIndicator	
LineItems Fields		
FulfillmentType	InvoiceNumber	MerchantProductSku
Number	ProductCode	ProductName
Quantity	TaxAmount	UnitPrice
MerchantDefinedData Fields		
Field1 - Field20		
PaymentData Fields		
AAV_CAVV	ACHVerificationResult	ACHVerificationResult Mapped

Table 95 Fields Available in the Settlement Details Report (Continued)

AVSResult	AVSResultMapped	Amount
AuthIndicator	AuthReversalAmount	AuthReversalResult
AuthorizationCode	AuthorizationType	BalanceAmount
BalanceCurrencyCode	BinNumber	CVResult
CardCategory	CardCategoryCode	CurrencyCode
DCCIndicator	ECI	EVEmail
EVEmailRaw	EVName	EVNameRaw
EVPhoneNumber	EVPhoneNumberRaw	EVPostalCode
EVPostalCodeRaw	EVStreet	EVStreetRaw
EventType	ExchangeRate	ExchangeRateDate
GrandTotal	NetworkTransactionID	NumberOfInstallments
PaymentProcessor	PaymentProductCode	PaymentRequestID
ProcessorResponseCode	ProcessorResponseID	ProcessorTID
RequestedAmount	RequestedAmountCurrency Code	TargetAmount
TargetCurrency	TotalTaxAmount	TransactionRefNumber
XID		
PaymentMethod Fields		
AccountSuffix	BankAccountName	BankCode
BoletoBarCodeNumber	BoletoNumber	CardType
CheckNumber	ExpirationMonth	ExpirationYear
IssueNumber	Mandateld	MandateType
SignatureDate	StartMonth	StartYear
WalletType		
Profile Fields		
Name	ProfileDecision	ProfileMode
RuleDecision	RuleName	
Recipient Fields		
RecipientBillingAmount	RecipientBillingCurrency	
Request Fields		
Comments	MerchantID (*)	MerchantReferenceNumber
RequestID (*)	Source	SubscriptionID
TransactionDate (*)	User	
Risk Fields		
AppliedAVS	AppliedCV	AppliedCategoryGift
AppliedCategoryTime	AppliedHostHedge	AppliedThreshold

Table 95 Fields Available in the Settlement Details Report (Continued)

AppliedTimeHedge	AppliedVelocityHedge	BinAccountType
BinCountry	BinIssuer	BinScheme
CodeType	CodeValue	ConsumerLoyalty
ConsumerPasswordProvided	ConsumerPromotions	CookiesAccepted
CookiesEnabled	DeviceFingerPrint	Factors
FlashEnabled	GiftWrap	HostSeverity
IPCity	IPCountry	IPRoutingMethod
IPState	ImagesEnabled	JavascriptEnabled
LostPassword	ProductRisk	ProxyIPAddress
ProxyIPAddressActivities	ProxyIPAddressAttributes	ProxyServerType
RepeatCustomer	ReturnsAccepted	Score
TimeLocal	TrueIPAddress	TrueIPAddressAttributes
TrueIPAddressCity	TrueIPAddressCountry	TrueIPAddressActivities
Sender Fields		
SenderReferenceNumber		
Settlement Fields		
SettlementAmount (*)	SettlementCurrencyCode (*)	SettlementDate (*)
SourceResponseCode	SourceResponseMessage	Status
ShipTo Fields		
Address1	Address2	City
Country	FirstName	LastName
Phone	State	Zip
Shipping Fields		
Carrier	Method	
Token Fields		
TokenCode		
Travel Fields		
CompleteRoute	DepartureDateTime	JourneyType
Number	PassengerEmail	PassengerFirstName
PassengerId	PassengerLastName	PassengerPhone
PassengerStatus	PassengerType	

Net Funding

You can view the daily interchange, discount, and standard assessments in the Net Funding report. Some month-end fees, such as authorizations, are detected at the end of

the month and appear in the Net Funding report on that particular day. Total Net Funding is obtained after subtracting chargebacks, fees, and any other negative amounts.

By default, the report shows data from the prior day, but you can also choose to view by the previous week, previous month, previous three months, or previous six months. You can also choose to export the data to a CSV, XML, or JSON file.



This report is only available for selected merchants. For more information about the Net Funding report, refer to [Appendix A, Financial and Reconciliation Reports](#).

To view the Net Funding report:

- Step 1** In the left navigation panel, click the **Reports** icon.
- Step 2** Under Financial Reports, click **Net Funding**. The Net Funding page appears.
- Step 3** In the search toolbar, select the **Date Range** of transactions to be included in the report.



Account-level users can also select a merchant or group.

- Step 4** Select the **Currency** in which you want transactions to appear.
 - Step 5** Click **Export** and choose your desired file format.
 - Step 6** Follow your browser's instructions to open and save the file.
-

Original Credit Transaction Reports for Acquirers

An Original Credit Transaction (OCT) is a financial transaction that delivers funds directly to a recipient's eligible account. Unlike a purchase transaction, which debits a cardholder's account, an OCT credits the cardholder's account.

The funds flow in a different direction than in typical card transaction. A full financial BIN is required and the liability to pay lies with the acquirer. Once the issuer accepts the transaction the transaction is completed and funds are pulled from the acquirer in the next settlement window. There are no reversals or chargebacks that can be originated by the acquirer.

Original Credit Transactions can be used for a variety of services:

- Money Transfers
- Funds Disbursements
- Prepaid Loads
- Merchant Settlements
- Credit Card Bill Payments
- Loyalty and Offers
- Wallet Transfers

For instructions on creating report subscriptions and generating these reports, see [Chapter 2, Create and Access Downloadable Reports](#).

Table 96 Acquirer Original Credit Transaction Reports

Report Name	Description
Acquirer Detail Report	Provides a detailed listing of all OCT transactions.
Acquirer Exception Detail Report	Provides exception transactions for one processing day.
Acquirer Chargeback Detail Report	Provides chargebacks and chargeback reversal transactions received by the acquirer during the processing day.

Table 96 Acquirer Original Credit Transaction Reports

Report Name	Description
Acquirer Reconciliation Summary Report	Provides a summary of total OCT transactions and total amount processed.

Fields Available in Original Credit Transaction Reports

The following sections contain details for which fields are available in each report. For more information about specific fields, including descriptions, field type and length, see [Chapter 5, Report Fields and Descriptions](#).

Acquirer Detail Report

Table 97 Fields Available in the Acquirer Detail Report

Additional Information Fields		
CardAcceptorID	CardAcceptorName	CardAcceptorTerminalID
ForwardingInstitutionID	IssuerAffiliateBIN	MerchantType
RecurringPaymentIndicator Flag		
Fee Fields		
ReimbursementFee	ReimbursementFeeDebit CreditIndicator	SettlementServiceIndicator
TransactionIntegrityFee	TransactionIntegrityFeeDebit CreditIndicator	
Settlement Fields		
CardholderBillingAmount	CardholderBillingCurrency Code	OctSettlementAmount
OctSettlementCurrencyCode	RateTableDate	
Transaction Details Fields		
AcquirerBusinessID	AcquiringInstitutionID	AffiliateBIN
AuthorizationIDRespCode	BatchNumber	BusinessApplicationIdentifier
CardNumber	CurrencyCodeFor TransactionAmount	DCCIndicator
DataRecipient	DestinationStationID	DowngradeReasonCode
FundsTransferSRE	IssuerAcquirerIndicator	MVVCode

Table 97 Fields Available in the Acquirer Detail Report (Continued)

MerchantID	MessageReasonCode	NetworkID
OnlineSettlementDate	PaymentMethodDescription	PaymentMethodType
ProcessingCode	ProcessorID	ProductID
ProductSubtype	RequestID	RequestMessageType
ResponseCode	RetrievalReferenceNumber	SettlementRptEntity
STIPReasonCode	SettlementDate	SourceMerchantID
SourceOfFunds	SourceStationID	TraceNumber
TransactionAmount	TransactionIdentifier	VssProcessingDate

Acquirer Chargeback Detail Report

Table 98 Fields Available in the Acquirer Chargeback Detail Report

Chargeback Fields		
ChargebackReference Number	ClientCaseNumber	DisputeCondition
DisputeStatus	DocumentationIndicator	MessageText
MessageType	TransmissionDate	UsageCode
VROLBundledCaseNumber	VROLCaseNumber	VROLFinancialID
Transaction Details Fields		
AcquirerBusinessID	AcquiringInstitutionID	CurrencyCodeForTransaction Amount
MerchantID	PaymentMethodDescription	PaymentMethodType
RequestID	SettlementDate	SourceMerchantID
TraceNumber	TransactionAmount	

Acquirer Exception Detail Report

Table 99 Fields Available in the Acquirer Exception Detail Report

Additional Information Fields		
CardAcceptorID	CardAcceptorName	CardAcceptorTerminalID
ForwardingInstitutionID	IssuerAffiliateBIN	MerchantType
RecurringPaymentIndicator Flag		
Fee Fields		

Table 99 Fields Available in the Acquirer Exception Detail Report (Continued)

ReimbursementFee	ReimbursementFeeDebit CreditIndicator	SettlementServiceIndicator
TransactionIntegrityFee	TransactionIntegrityFeeDebit CreditIndicator	
Settlement Fields		
AcquirerBusinessID	AcquiringInstitutionID	AffiliateBIN
AuthorizationIDRespCode	BatchNumber	BusinessApplicationIdentifier
CardNumber	CurrencyCodeFor TransactionAmount	DCCIndicator
DataRecipient	DestinationStationID	DowngradeReasonCode
FundsTransferSRE	IssuerAcquirerIndicator	MVVCode
MerchantID	MessageReasonCode	NetworkID
OnlineSettlementDate	PaymentMethodDescription	PaymentMethodType
ProcessingCode	ProcessorID	ProductID
ProductSubtype	RequestID	RequestMessageType
ResponseCode	RetrievalReferenceNumber	SettlementRptEntity
STIPReasonCode	SettlementDate	SourceMerchantID
SourceOfFunds	SourceStationID	TraceNumber
TransactionAmount	TransactionIdentifier	VssProcessingDate

Acquirer Reconciliation Summary Report

Table 100 Fields Available in the Acquirer Reconciliation Summary Report

OCT Summary Fields		
AccountID	CardAcceptorID	MerchantID
ResellerID	SettlementAmountCurrency	SettlementDate
TotalAmountProcessed	TotalAmountSettled	TotalFee
TotalTransactionsProcessed	TotalTransactionsSettled	TransactionAmountCurrency