Upgrade and Migration Guide

Recurring Billing

The new Recurring Billing solution leverages our Token Management Service (TMS), which supports network tokenization to help you achieve better authorization rates and enhanced payment security.

Recurring Billing Upgrade: Simple and Quick

Cybersource will assist in migrating your tokens and subscriptions, ensuring a smooth transition with minimal disruption to your business.

Get Ready

» Review prerequisites and current set up in the **Upgrade Guide**

Update your system

» **Update** your internal processes and susbcription management

» Follow the steps on the next page for your integration method

Contact Cybersource

» Reach out to your Account Manager or **Client Services** to start your migration today

Benefits

Greater Efficiency
Simplify subscription creation and maintenance using subscription templates with built-in Plan Management.

Enhanced User Experience
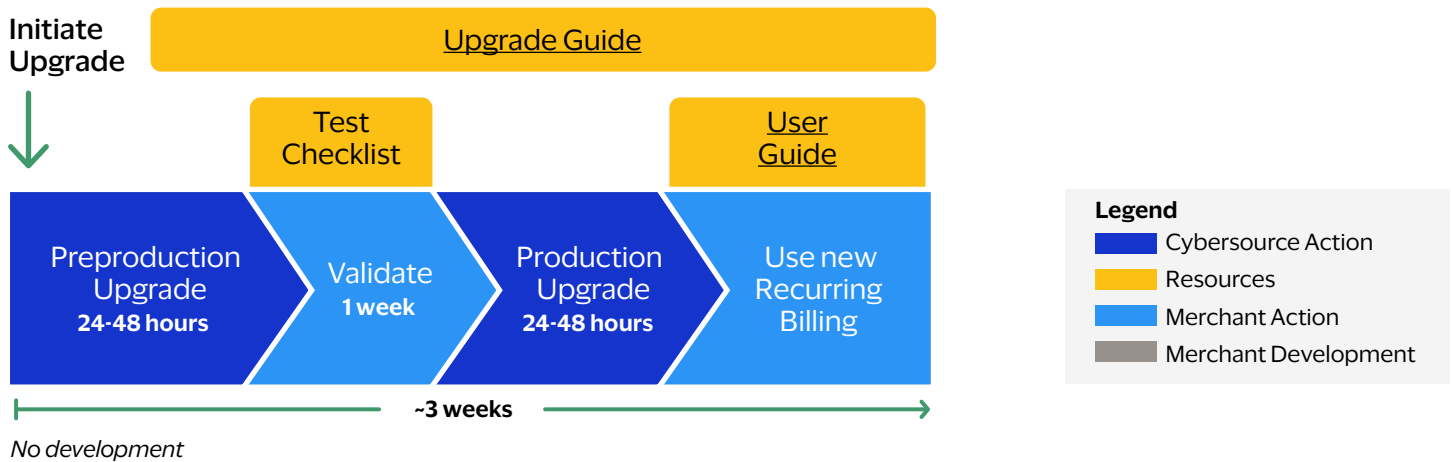Build and manage subscriptions faster with a redesigned user experience.

Inclusion
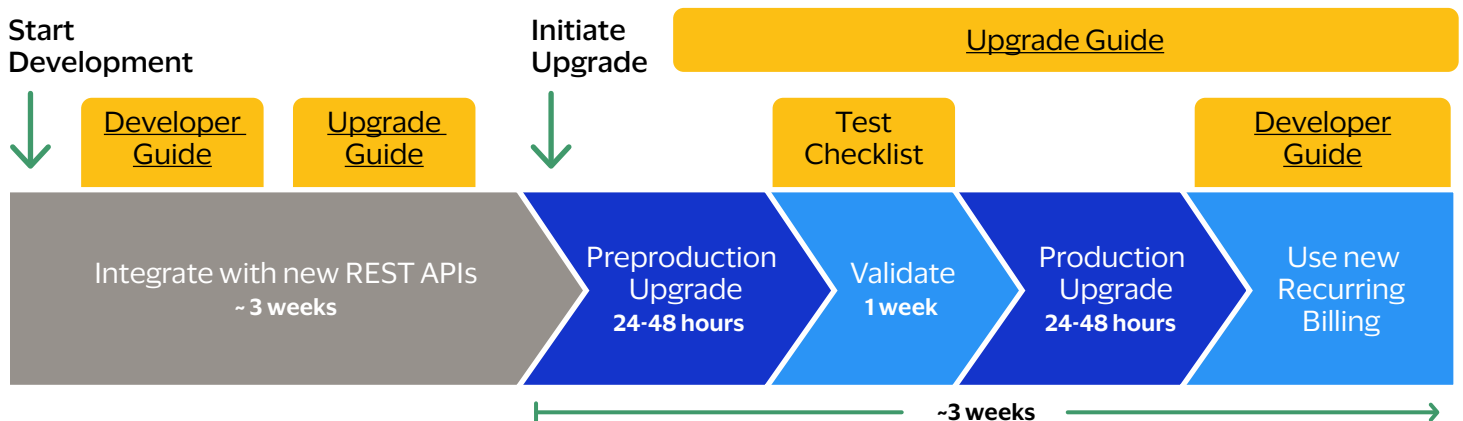Empower every user, everywhere with an accessible, intuitive experience.

Business Center UI

If you currently use the Business Center to create Subscriptions via Recurring Billing, Virtual Terminal, or Transaction Management:

Initiate Upgrade

Upgrade Guide

Test Checklist

User Guide

| Preproduction Upgrade 24-48 hours | Validate 1 week | Production Upgrade 24-48 hours | Use new Recurring Billing |

~3 weeks

No development

Legend
- Cybersource Action
- Resources
- Merchant Action
- Merchant Development

API

If you currently create subscriptions using SCMP/Simple Order or Hosted Checkout APIs:

Start Development

Developer Guide

Upgrade Guide

Initiate Upgrade

Upgrade Guide

Test Checklist

Developer Guide

| Integrate with new REST APIs ~ 3 weeks | Preproduction Upgrade 24-48 hours | Validate 1 week | Production Upgrade 24-48 hours | Use new Recurring Billing |

~3 weeks

Test Checklist

Once Cybersource confirms your migration in the TEST or preproduction environment, use this checklist to ensure your external processes remain unaffected:

Verify subscription status, amounts, and billing cycles.

Confirm subscription creation and updates.

Check external connections/integrations.

Validate report accuracy and consistency.

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Questions?
Contact Cybersource
Client Services to
get started