

Release Notes



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Revision

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Release Notes

These release notes cover all releases to the production server for the week ending March 20, 2026.

Announcements

These announcements are for March 20, 2026.

Webhooks Updates

Webhooks version 1 will be decommissioned in April 2026. See [Webhooks version 2 in the Developer Center](#).

TLS Updates

We are making changes to our implementation of Transport Layer Security (TLS).

TLS 1.3

To maintain the highest security standards for both browser-based and server-to-server connections, we will enable TLS 1.3 on the endpoints listed below. This enhancement is optional and will supplement the existing TLS 1.2 support, which will remain in place with no plans for removal.

We will make changes to these endpoints on these dates:

Testing environment: May 26, 2026

ics2wstesta.ic3.com

ics2wstest.ic3.com

apitest.cybersource.com

Production environment: June 2, 2026

ics2wsa.ic3.com

ics2ws.ic3.com

api.cybersource.com

api.in.cybersource.com

ics2ws.in.ic3.com

Contact Customer Support if you have any questions about these changes.

TLS Certificate Lifetime Reduction

In alignment with new CA/Browser Forum regulations, the maximum TLS certificate lifetime will be reduced gradually as follows:

- From today until March 15, 2026, the maximum lifetime for a TLS certificate is 398 days.
- Beginning March 15, 2026, the maximum lifetime for a TLS certificate will be 200 days.
- Beginning March 15, 2027, the maximum lifetime for a TLS certificate will be 100 days.
- Beginning March 15, 2029, the maximum lifetime for a TLS certificate will be 47 days.

Review the information in this blog for more information about the TLS certificate lifetime changes:

<https://www.digicert.com/blog/tls-certificate-lifetimes-will-officially-reduce-to-47-days>

How will this change impact connectivity?

Server level (leaf) SSL/TLS certificates issued by Cybersource will remain valid until their scheduled expiration. Server level (leaf) TLS certificates have shorter lifespans and must be reissued more frequently. Cybersource therefore recommends that clients trust the root certificate instead.

What is our recommendation?

We continue to recommend trusting the Root TLS certificates for all secure endpoints. This approach removes the need for periodic renewal of server level certificates and helps prevent connection failures caused by expired leaf certificates.

How can I tell what TLS certificate I am using?

Contact your server administrator or your network support team.

Where can I find the TLS Root certificate?

Continue trusting the root certificate to maintain connectivity with supported endpoints. You can download the root certificate from this article:

<https://support.visaacceptance.com/knowledgebase/Knowledgearticle/?code=KA-09802>

Contact your Customer Support representatives for any questions you may have about this change.

Features Introduced This Week

OptBlue Fields | RM-42677

Description

This release adds optional American Express OptBlue Sub-Merchant fields to the Templates page in the Business Center, for all VPC processors. The new fields are controlled by a new OptBlue toggle that appears when American Express is selected. The new fields are:

- ID
- Phone
- Email

Mandate

None.

Audience

Merchants who process transactions through VPC.

Benefit

These fields ensure required data is captured for settlement files and prevent American Express transaction rejections.

Technical Details

None.

Important Dates

Released to production March 19, 2026.

Pay by Link Invoicing | RM-43157

Description

This release includes these updates:

- We now send a specific developer ID in the payload for invoices coming from a

	standard invoice, simple invoice, and the Virtual Terminal's one-time-payment.
	- Two new drop-down menu options on the Manage Invoices dashboard to create two different invoices: standard invoice and simple invoice. - New filter options for My Invoices.
Mandate	None.
Audience	Users of Invoicing.
Benefit	Integration of Virtual Terminal with Pay by Link Invoicing streamlines the process and enhances customer experience.
Technical Details	None.
Important Dates	Released to production March 18, 2026.

Terminal Details | RM-43720

Description	This release adds a new section called Additional Information to the Terminal Details page in the Business Center. This section contains terminal details, including: - Battery - Firmware - Connection status - Network - Time Zone - Last Access
Mandate	Does not apply.
Audience	Users of payment terminals.
Benefit	Increased visibility into the details of your terminal.
Technical Details	None.
Important Dates	Released to production March 17, 2026.

Recurring Billing Subscriptions | RM-41823

Description	This feature gives users more control over their payments by displaying the next five upcoming scheduled payments and allowing them to be marked as Skipped. Users
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	can also reverse this action, returning a payment to its Scheduled status. To enhance visibility, the payments table pagination is updated to ten, to show all five upcoming payments along with up to five most recent past payments on the first page. A Load More Scheduled button is introduced that allows users to load more upcoming scheduled payments and give the possibility to skip them.
Mandate	Does not apply.
Audience	Users of Recurring Billing.
Benefit	Users will be able to see their upcoming payments and skip or unskip them if needed.
Technical Details	None.
Important Dates	Released to production March 17, 2026.

Fixed Issues

Invoicing | RM-44111

Description

Release fixes the following issues:

- The Payment page sometimes did not load properly on mobile devices.
- Amount-only invoices with zero-amount displayed the wrong message.
- Emails were not working when the status was set to Created after creating an amount-only invoice.
- Incorrect validation message when someone tried to create an amount-only invoice with a zero amount.
- The amount field was displayed twice when the Custom Label object had a value, causing duplication of line items.

Audience

Users of Invoicing.

Technical Details

None.

Important Dates

Released to production March 20, 2026.

Known Issues

Unified Checkout and Token Management Service | EPS-36831

Description	When Unified Checkout is disabled for a child account in Business Center, the Token Management Service is automatically disabled as well, causing tokens to become unavailable.
Audience	Users of Unified Checkout and Token Management Service.
Technical Details	None.
Workaround	Re-enabling Unified Checkout and the Token Management Service in the Unified Checkout settings restores Token Management Service functionality.

Search Export | EPS-36827

Description	When a user in the Business Center searches for a merchant ID on the Designated Contacts page and clicks the Export button, the downloaded CSV file is empty.
Audience	Global.
Technical Details	None.
Workaround	None.

Transaction Details | EPS-36741

Description

The Transaction Details page in the Business Center displays Token links with incorrect token IDs.

Audience

Users of the Token Management System.

Technical Details

None.

Workaround