

Release Notes



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Revision

Version: 1

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Release Notes

These release notes cover all releases to the production server for the week ending November 7, 2025.

Announcements

These are the announcements for November 7, 2025.

Webhooks Updates

Webhooks version 1 will be decommissioned in April 2026. See [Webhooks version 2 in the Developer Center](#).

Features Introduced This Week

Commercetools 25.3.0

Description

This release integrates the PayPal Express Checkout REST API into Commercetools 25.3.0.

Audience

Users of Commercetools.

Benefit

Integrating PayPal into our Commercetools extension will provide additional payment options, increasing flexibility and choice for resellers and their merchants. It will also improve the user experience by offering a widely recognized and trusted payment method.

Technical Details

None.

Important Dates

Released to production October 31, 2025.

Decision Manager | RM-37000

Description

This release adds six new Distance Calculations fields to Decision Manager for customers who use the Elephant service. The fields appear in the Decision Manager user interface in the Business Center and are fully supported across the rule builder. Each field returns a numeric value in miles representing the distance between the specified data points.

The new fields are:

- Distance (miles) – Billing Address to Shipping Address
- Distance (miles) – Billing Address to IP
- Distance (miles) – Billing Address to True IP
- Distance (miles) – IP to True IP
- Distance (miles) – Shipping Address to True IP
- Distance (miles) – Shipping Address to IP

Considerations

- Rounding/precision: values are provided in miles. Use `>=` or `<=` operators for clarity in rules.
- Missing data: if any endpoint (address, IP, or True IP) is unavailable, the field might be null. Add null checks in rules to avoid unexpected behavior.
- Methodology: distances reflect standard geodesic calculations between latitude/longitude points derived from address geocoding and IP intelligence.
- Only merchants who use Device Intelligence will have access to the True IP-based distances.

Audience

Users of Decision Manager and Elephant.

Benefit

Using these fields to check for geographic consistency improves risk assessment and rule precision.

Technical Details

None.

Important Dates

Released to production October 31, 2025.

Fixed Issues

Business Center | RM-36927

Description

This release contains these updates:

- A bug that prevented the Enable/Disable toggle button in Card and BIN Management from working properly is fixed.
- A bug that prevented Merchant Search from working properly was fixed.

Audience

Users of Card and BIN Management and Merchant Search in the Business Center.

Technical Details

None.

Important Dates

Released to production November 6, 2025.

Known Issues

Decision Manager Reports | EPS-34418

Description	When users attempt to retrieve the Profile Rule Performance Report, there is a long delay followed by a red banner error.
Audience	Users of Decision Manager Reporting.
Technical Details	None.
Workaround	None.

Decision Manager Case Management | EPS-33121

Description	Marking records do not appear in the Marking Tools page of the Case Management page.
Audience	Users of Case Management in Decision Manager.
Technical Details	None.
Workaround	You can reference the positive list for customer information.

Settlement | EPS-34508

Description	Mechants who configured their account for a 365-day settlement window instead of the default 180 days are not able to settle transactions after 180 days.
Audience	Merchants who configured their account for a 365-day settlement window.

Technical Details

Error message: The request id for the transaction is either invalid or missing.

Workaround

None.