

Airline Processing

Simple Order API
OmniPay Direct



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Revision

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Airline Processing

This section describes how to use this developer guide and where to find further information.

Audience and Purpose

This guide is written for application developers who want to use the Cybersource Simple Order API to integrate credit card processing with airline data into their order management system.

Implementing the Cybersource credit card services requires software development skills. You must write code that uses the API request and reply fields to integrate the credit card services into your existing order management system.

Conventions

The following special statements are used in this document:



Important

An Important statement contains information essential to successfully completing a task or learning a concept.

Customer Support

For support information about any service, visit the Support Center:

<http://support.visaacceptance.com>

Recent Revisions to This Document

24.02

This revision contains only editorial changes and no technical updates.

24.01

OmniPay Direct

Added format requirements for the `airlineData_carrierName` field value. See [OmniPay Direct Airline Processing](#) on page 8.

23.02

This revision contains only editorial changes and no technical updates.

23.01

This revision contains only editorial changes and no technical updates.

19.02

This revision contains only editorial changes and no technical updates.

19.01

This revision contains only editorial changes and no technical updates.

18.04

This revision contains only editorial changes and no technical updates.

18.03

This revision contains only editorial changes and no technical updates.

Introduction to Airline Processing

Airline data processing exceeds basic payment processing by enabling you to process specific travel data. To make use of this capability, you must submit additional information, such as:

- Carrier (airline)
- Departure date
- Destination airport
- Purchase date
- Originating airport
- Ticket class
- Travel legs (segments)

Cybersource Airline Data Processing

Cybersource does not store airline data. Instead, it functions as a pass-through service for the data. Cybersource enforces only the minimal level of field validation.

When you request an airline service, Cybersource responds with certain fields and values to indicate whether the airline data was processed. The response fields for each service are:

- Authorization: **ccAuthReply_enhancedDataEnabled**
- Capture: **ccCaptureReply_enhancedDataEnabled**
- Credit: **ccCreditReply_enhancedDataEnabled**

The possible values for the response fields are:

- **N**: the airline data was not included in the request to the processor.
- **Y**: the airline data was included in the request to the processor.



Important

Cybersource temporarily disables your account's airline data processing capability and contacts you if your airline data transactions produce batching errors when the information is sent to the processor. If this happens, your request is not rejected, but you receive one of the above listed fields with the N value in the response indicating that airline data in the request has been ignored and not sent to the processor.

OmniPay Direct Airline Processing

This section describes the airline payment services you can use when processing with OmniPay Direct.

Supported Acquirers and Card Types

This table describes the acquirers supported by OmniPay Direct and the card types supported by each acquirer.

Supported Acquirers and Card Types

Supported Acquirers	Supported Card Types
Bank of America	Mastercard
	Visa
Cardnet International	Maestro (International)
	Maestro (UK Domestic)
	Mastercard
	Visa
First Data Merchant Solutions (Europe)	Diners Club
	Discover
	Mastercard
	Visa
Global Payments International Acquiring	Mastercard
	Visa

Captures for Ticket Purchases

This section describes how to capture an airline payment for ticket purchases.



Important

Capture requests for ticket purchases must be separate from ancillary purchases. When you include ancillary data in a request with airline data, OmniPay Direct ignores the ancillary data. For more information about captures for ancillary purchases, see [Captures for Ancillary Purchases](#) on page 14.

Leg Limitations

OmniPay Direct limits the maximum number of legs for each trip based on card type. You must include information for the first leg of the trip (leg 0), and you must use consecutive numbers for any additional legs. To do so, replace the **#** character in the field name with a sequential number starting with **0**. For example, for a trip with two legs, set the **airlineData_leg_#** field as **airlineData_leg_0** and **airlineData_leg_1**, for the first and second legs, respectively. If you skip a number, Cybersource ignores the legs that follow the skipped number.

This table describes the maximum number of legs for each trip based on card type.

OmniPay Direct Leg Limitations

Supported Card Types	Maximum Number of Trip Legs
Diners Club	999
Discover	999
Maestro (International)	999
Maestro (UK Domestic)	999
Mastercard	999
Visa	4

Document Type

When capturing an airline payment, you must use the **airlineData_documentType** field to specify the purpose of the transaction. For all possible values, see [Airline Document Type Codes](#) on page 21.

Endpoint

Set the **ccCaptureService_run** field to **true**.

Send the request to <https://ics2ws.ic3.com/commerce/1.x/transactionProcessor>.

Required Fields for Capturing an Airline Payment

Include these required fields to capture an airline payment.

airlineData_ticketNumber

ccCaptureService_authRequestID

ccCaptureService_industryDatatype Set to `airline`.

ccCaptureService_run

merchantID

merchantReferenceCode Set to the `merchant_ref_number` value used in corresponding authorization request.

purchaseTotals_currency

purchaseTotals_grandTotalAmount

Related information

- API Field Reference for the Simple Order API

Card-Specific Fields for Capturing an Airline Payment

Use this information to find additional information a card type requires.

Visa

Use this field in addition to the required fields when capturing an authorization with a Visa card.

airlineData_leg_#_carrierCode

Reduced Interchange Fields for Capturing an Airline Payment

This section includes card-specific fields for reduced interchange.

Maestro (International)

For reduced interchange, use these fields when capturing an airline payment with a Maestro (International) card.

airlineData_carrierName Format: 2 letter IATA airline code

airlineData_customerCode

airlineData_leg_#_carrierCode

airlineData_leg_#_class Required for US transactions.

airlineData_leg_#_departureDate

airlineData_leg_#_destination

airlineData_leg_#_originatingAirportCode

airlineData_passengerName**Maestro (UK Domestic)**

For reduced interchange, use these fields when capturing an airline payment with a Maestro (UK Domestic) card.

airlineData_carrierName**airlineData_customerCode****airlineData_passengerName****airlineData_leg_#_carrierCode****airlineData_leg_#_class****Required for US transactions.****airlineData_leg_#_departureDate****airlineData_leg_#_destination****airlineData_leg_#_originatingAirportCode****Mastercard**

For reduced interchange, use these fields when capturing an airline payment with a Mastercard.

airlineData_carrierName**airlineData_customerCode****airlineData_passengerName****airlineData_leg_#_carrierCode****airlineData_leg_#_class****Required for US transactions.****airlineData_leg_#_departureDate****airlineData_leg_#_destination****airlineData_leg_#_originatingAirportCode****Visa**

For reduced interchange, use these fields when capturing an airline payment with a Visa card.

airlineData_leg_#_class**airlineData_leg_#_destination****Related information**

- [API Field Reference for the Simple Order API](#)

Optional Fields for Capturing an Airline Payment

This topic includes both general optional fields and card-specific optional fields.

General Optional Fields for Capturing an Airline Payment

Choose from these optional fields to include additional information when capturing an airline payment for any card type.

airlineData_agentCode

airlineData_agentName

airlineData_carrierName

Set to two letter IATA airline code.

airlineData_customerCode

airlineData_passengerName

airlineData_leg_#_carrierCode

airlineData_leg_#_class

airlineData_leg_#_departureDate

airlineData_leg_#_departureTime

airlineData_leg_#_destination

airlineData_leg_#_fareBasis

airlineData_leg_#_flightNumber

airlineData_leg_#_originatingAirportCode

airlineData_leg_#_stopoverCode

Diners Club

Choose from these optional fields to add additional information when using a Diners Club card.

airlineData_checkDigit

airlineData_leg_#_arrivalTime

airlineData_leg_#_fare

Discover

Choose from these optional fields to add additional information when using a Discover card.

airlineData_checkDigit

airlineData_leg_#_arrivalTime

airlineData_leg_#_fare

Maestro (International)

Choose from these optional fields to add additional information when using a Maestro (International) card.

[airlineData_totalFee](#)

Optional only for US domestic airline transactions.

[airlineData_leg_#_departureTimeSegment](#)

Maestro (UK Domestic)

Choose from these optional fields to add additional information when using a Maestro (UK Domestic) card.

[airlineData_totalFee](#)

Optional only for US domestic airline transactions.

[airlineData_leg_#_departureTimeSegment](#)

Mastercard

Choose from these optional fields to add additional information when using a Mastercard card.

[airlineData_totalFee](#)

Optional only for US domestic airline transactions.

[airlineData_leg_#_departureTimeSegment](#)

Visa

Choose from these optional fields to add additional information when using a Visa card.

[airlineData_restrictedTicketIndicator](#)

[airlineData_ticketUpdateIndicator](#)

[airlineData_leg_#_destination](#)

Simple Order API Example: Capturing an Airline Payment

Request

```
<requestMessage xmlns="urn:schemas-cybersource-com:transaction-data-1.124">
  <merchantID>World Wide Travel</merchantID>
  <merchantReferenceCode>R98TV09EN200W</merchantReferenceCode>
  <ccCaptureService run="true">
    <industryDatatype>airline</industryDatatype>
    <authRequestID>0839543530000172034078</authRequestID>
  </ccCaptureService>
  <purchaseTotals>
    <currency>EUR</currency>
    <grandTotalAmount>204.78</grandTotalAmount>
  </purchaseTotals>
  <airlineData>
```

```

<agentCode>98222147</agentCode>
<agentName>Cyber Vacations</agentName>
<passengerName>Jane Smith</passengerName>
<restrictedTicketIndicator>0</restrictedTicketIndicator>
<ticketNumber>02721187251</ticketNumber>
<leg id="0">
  <class>H</class>
  <departureDate>121516</departureDate>
  <departureTime>0931</departureTime>
  <departureTimeSegment>A</departureTimeSegment>
  <carrierCode>AA</carrierCode>
  <destination>CDG</destination>
  <fareBasis>HL7WNR</fareBasis>
</leg>
<leg id="1">
  <class>H</class>
  <departureDate>122016</departureDate>
  <departureTime>1625</departureTime>
  <departureTimeSegment>P</departureTimeSegment>
  <carrierCode>AA</carrierCode>
  <destination>LHR</destination>
  <fareBasis>HL7WNR</fareBasis>
</leg>
</airlineData>
</requestMessage>

```

Response

```

<replyMessage xmlns:c="urn:schemas-cybersource-com:transaction-data-1.124">
  <requestID>0305782650000167905080</requestID>
  <decision>ACCEPT</decision>
  <reasonCode>100</reasonCode>
  <merchantReferenceCode>R98TV09EN200W</merchantReferenceCode>
  <purchaseTotals><currency>EUR</currency></purchaseTotals>
  <ccCaptureReply>
    <reasonCode>100</reasonCode>
    <amount>204.78</amount>
    <reconciliationID>1094820975023470</reconciliationID>
    <enhancedDataEnabled>y</enhancedDataEnabled>
  </ccCaptureReply>
</replyMessage>

```

Captures for Ancillary Purchases

This section describes how to capture an airline payment for ancillary purchases.



Important

Capture requests for ancillary purchases must be separate from captures for ticket purchases. When you include ancillary data in a request with airline data,

OmniPay Direct ignores the ancillary data. For more information on captures for ticket purchases, see [Captures for Ticket Purchases](#) on page 9.

Ancillary Service Category Codes

When making an ancillary purchase, you must use the **ancillaryData_service_#_categoryCode** field to indicate the service provided. For all possible field values, see [Ancillary Service Category Codes](#) on page 24.

Endpoint

Set the **ccCaptureService_run** field to `true`.

Send the request to `https://ics2ws.ic3.com/commerce/1.x/transactionProcessor`.

Required Fields for Capturing an Airline Payment

Include these required fields to capture an airline payment for ancillary purchases.

airlineData_ticketNumber

ccCaptureService_authRequestID

ccCaptureService_industryDatatype

Set to `airline`.

ccCaptureService_run

merchantID

merchantReferenceCode

Set to the `merchant_ref_number` value used in corresponding authorization request.

purchaseTotals_currency

purchaseTotals_grandTotalAmount

Card-Specific Fields for Capturing an Airline Payment

For reduced interchange, use these fields when capturing an airline payment.

Visa

ancillaryData_connected_TicketNumber

ancillaryData_service_#_categoryCode

ancillaryData_ticketNumber



Important

Required only when the purpose of the ancillary transaction is to obtain airline rates.

Reduced Interchange Fields for Capturing an Airline Payment

This section includes card-specific fields for reduced interchange.

Maestro (International)

For reduced interchange, use these fields when capturing an airline payment with a Maestro (International) card.

airlineData_carrierName

Format: 2 letter IATA airline code

[airlineData_customerCode](#)

[airlineData_passengerName](#)

Maestro (UK Domestic)

For reduced interchange, use these fields when capturing an airline payment with a Maestro (UK Domestic) card.

airlineData_carrierName

[airlineData_customerCode](#)

[airlineData_passengerName](#)

Mastercard

For reduced interchange, use these fields when capturing an airline payment with a Mastercard card.

airlineData_carrierName

[airlineData_customerCode](#)

[airlineData_passengerName](#)

Visa

For reduced interchange, use these fields when capturing an airline payment with a Visa card.

[ancillaryData_passengerName](#)

Optional Fields for Capturing an Airline Payment

This topic includes both general optional fields and card-specific optional fields.

General Optional Fields for Capturing an Airline Payment

Choose from these optional fields to include additional information when capturing an airline payment for any card type.

[airlineData_agentCode](#)

[airlineData_agentName](#)

airlineData_customerCode

airlineData_passengerName

Diners Club

Choose from these optional fields to add additional information when using a Diners Club card.

airlineData_carrierName

airlineData_checkDigit

Discover

Choose from these optional fields to add additional information when using a Discover card.

airlineData_carrierName

airlineData_checkDigit

Maestro (International)

Choose from these optional fields to add additional information when using a Maestro (International) card.

airlineData_carrierName

airlineData_totalFee

Optional only for US domestic airline transactions.

Maestro (UK Domestic)

Choose from these optional fields to add additional information when using a Maestro (UK Domestic) card.

airlineData_carrierName

Set to two letter IATA airline code.

airlineData_totalFee

Optional only for US domestic airline transactions.

Mastercard

Choose from these optional fields to add additional information when using a Mastercard.

airlineData_carrierName

airlineData_totalFee

Optional only for US domestic airline transactions.

Visa

Choose from these optional fields to add additional information when using a Visa card.

[airlineData_restrictedTicketIndicator](#)[airlineData_ticketUpdateIndicator](#)[ancillaryData_creditReasonIndicator](#)[ancillaryData_service_#_subcategoryCode](#)

Simple Order API Example: Capturing an Airline Payment

Request

```
<requestMessage xmlns="urn:schemas-cybersource-com:transaction-data-1.124">
  <merchantID>World Wide Travel</merchantID>
  <merchantReferenceCode>ABCDEFG0123456</merchantReferenceCode>
  <ccCaptureService run="true">
    <industryDatatype>airline</industryDatatype>
    <authRequestID>4685801292856003701540</authRequestID>
  </ccCaptureService>
  <purchaseTotals>
    <currency>GBP</currency>
    <grandTotalAmount>234.00</grandTotalAmount>
  </purchaseTotals>
  <ancillaryData>
    <ticketNumber>BA123456</ticketNumber>
    <service id="0">
      <categoryCode>BF</categoryCode>
    </service>
    <passengerName>Jane Smith</passengerName>
    <creditReasonIndicator>A</creditReasonIndicator>
    <connectedTicketNumber>BA1234567</connectedTicketNumber>
  </ancillaryData>
</requestMessage>
```

Response

```
<c:replyMessage xmlns:c="urn:schemas-cybersource-com:transaction-data-1.124">
  <c:requestID>4685801292856003701540</c:requestID>
  <c:decision>ACCEPT</c:decision>
  <c:reasonCode>100</c:reasonCode>
  <c:merchantReferenceCode>ABCDEFG0123456</c:merchantReferenceCode>
  <c:purchaseTotals><c:currency>GBP</c:currency></c:purchaseTotals>
  <c:ccCaptureReply>
    <c:reasonCode>100</c:reasonCode>
    <c:amount>234.00</c:amount>
    <c:reconciliationID>5406772989</c:reconciliationID>
    <c:enhancedDataEnabled>y</c:enhancedDataEnabled>
  </c:ccCaptureReply>
</c:replyMessage>
```

Stand-Alone Credits

This topic describes how to process an airline stand-alone credit.

**Important**

All fields used in the original transaction must be included in your request.

Endpoint

Set the **ccCreditService_run** field to **true**.

Send the request to <https://ics2ws.ic3.com/commerce/1.x/transactionProcessor>.

Required Fields for Airline Stand Alone Credits

Include these required fields to request an airline stand-alone credit.

billTo_city

billTo_country

billTo_email

billTo_firstName

billTo_lastName

billTo_postalCode

billTo_state

billTo_street1

card_accountNumber

card_expirationMonth

card_expirationYear

ccCreditService_captureRequestID

ccCreditService_run

set to **true**. For example **ccCreditService
run="true"**.

merchantID

merchantReferenceCode

Set to the **merchant_ref_number** value used
in corresponding capture request.

purchaseTotals_currency

purchaseTotals_grandTotalAmount

Simple Order API Example: Processing Airline Stand-Alone Credits

Request

```
<requestMessage xmlns="urn:schemas-cybersource-com:transaction-data-1.213">
  <merchantID>test-merchant</merchantID>
  <merchantReferenceCode>refnum-1234</merchantReferenceCode>
  <purchaseTotals>
    <currency>USD</currency>
```

```

<grandTotalAmount>204.78</grandTotalAmount>
</purchaseTotals>
<ccCreditService run="true">
  <captureRequestID>0305782650000167905080</captureRequestID>
</ccCreditService>
</requestMessage>

```

Response

```

<replyMessage xmlns:c="urn:schemas-cybersource-com:transaction-data-1.213">
  <merchantReferenceCode>Postman-1701820687</merchantReferenceCode>
  <requestID>0305782650000167905080</requestID>
  <decision>ACCEPT</decision>
  <reasonCode>100</reasonCode>
  <requestToken>Axj/7wSTfHUvjqCkViFEABEg2asWjlgzb0qE+c4YxmKeQXe+aFgKeQXe+bn6QHymhcMmkmXoxZaH/
wJyb46l4wXgbv0b4AAAAxnW</requestToken>
  <purchaseTotals>
    <currency>USD</currency>
  </purchaseTotals>
  <ccCreditReply>
    <reasonCode>100</reasonCode>
    <requestDateTime>2023-12-05T23:58:07Z</requestDateTime>
    <amount>204.78</amount>
    <reconciliationID>65149037RPON81F1</reconciliationID>
    <authorizationCode>888888</authorizationCode>
    <processorResponse>100</processorResponse>
  </ccCreditReply>
</replyMessage>

```

Airline Data Reference Information

This section contains reference information that is useful when using Airline Data.

Airline Document Type Codes

To indicate the purpose of a purchase, set the **airlineData_documentType** field to a value listed in the Code column.

Airline Document Type Codes

Code	Description
01	Passenger ticket
02	Additional collection
03	Excess baggage
04	Miscellaneous charge order (MCO) or prepaid ticket authorization
05	Special service ticket
06	Supported refund
07	Unsupported refund
08	Lost ticket application
09	Tour order voucher
10	Ticket by mail
11	Undercharge adjustment
12	Group ticket
13	Exchange adjustment

Code	Description
14	SPD or air freight
15	In-flight adjustment
16	Agency passenger ticket
17	Agency tour order or voucher
18	Agency miscellaneous charge order (MCO)
19	Agency exchange order
20	Agency group ticket
21	Debit adjustment for duplicate refund or use
22	In-flight merchandise order
23	Catalogue merchandise order
24	In-flight phone charges
25	Frequent flyer fee or purchase
26	Kennel charge
27	Animal transportation charge
28	Firearms case
29	Upgrade charge
30	Credit for unused transportation
31	Credit for class of service adjustment
32	Credit for denied boarding
33	Credit for miscellaneous refund
34	Credit for lost ticket refund
35	Credit for exchange refund
36	Credit for overcharge adjustment
37	Credit for multiple Unused tickets
38	Exchange order
39	Self-service ticket
41	In-flight duty-free purchase
42	Senior citizen discount booklets
43	Club membership fee
44	Coupon book

Code	Description
45	In-flight charges
46	Tour deposit
47	Frequent flyer overnight delivery charge
48	Frequent flyer fulfillment
49	Small package delivery
50	Vendor sale
51	Miscellaneous taxes or fees
52	Travel agency fee
60	Vendor refund or credit
64	Duty free sale
65	Preferred seat upgrade
66	Cabin upgrade
67	Lounge or club access or day pass
68	Agent assisted reservation or ticketing fee
69	Ticket change or cancel fee
70	Trip insurance
71	Unaccompanied minor
72	Standby fee
73	Curbside baggage
74	In-flight medical equipment
75	Ticket or pass print fee
76	Checked sporting or special equipment
77	Dry ice fee
78	Mail or postage fee
79	Club membership fee or temporary trial
80	Frequent flyer activation or reinstatement
81	Gift certificate
82	Onboard or in-flight prepaid voucher
83	Optional services fee
84	Advance purchase for excess baggage

Code	Description
85	Advance purchase for preferred seat upgrade
86	Advance purchase for cabin upgrade
87	Advance purchase for optional services
88	Wi-Fi
89	Packages
90	In-flight entertainment or internet access
91	Overweight bag fee
92	Sleep sets
93	Special purchase fee

Ancillary Service Category Codes

To indicate the service provided in an ancillary purchase, set the **ancillaryData_service_#_categoryCode** and **ancillaryData_service_#_subcategoryCode** fields to a value listed in the Ancillary Service Category Code column.

Ancillary Service Category Codes

Ancillary Service Category	Description
BF	Bundled service
BG	Baggage fee
CF	Change fee
CG	Cargo
CO	Carbon offset
FF	Frequent flyer
GF	Gift card
GT	Ground transport
IE	In-flight entertainment
LG	Lounge
MD	Medical
ML	Meal or beverage
OT	Other

Ancillary Service Category	Codes	Description
	PA	Passenger assist fee
	PT	Pets
	SA	Seat fees
	SB	Standby
	SF	Service fee
	ST	Store
	TS	Travel service
	UN	Unaccompanied travel
	UP	Upgrades
	WI	Wi-Fi